

Interview number

THE INTERNATIONAL CRIME VICTIM SURVEYS QUESTIONNAIRE  
-FACE TO FACE VERSION- REV 2006

TILBURG UNIVERSITY



**UNICRI**

**UNITED NATIONS INTERREGIONAL CRIME AND JUSTICE RESEARCH INSTITUTE**

**SAMPLING DATA**

CITY  REGION  AREA

SIZE (thousands population)

Interviewer number

**INTERVIEWER OBSERVATIONS**

I-1 AREA

- (9) Dk  
(1) Higher status residential area  
(2) Middle status residential area  
(3) Lower status residential area

I-2 TYPE OF DWELLING

- (9) Dk  
(1) Flat/apartment/maisonette  
(2) House  
(3) "Shanties"  
(4) Institution (hospital, house for the elderly)  
(5) Other

I-3 SEX OF INTERVIEWER

- (9) Dk  
(1) Male  
(2) Female

NOTES

**SUMMARY INFORMATION ABOUT RESPONDENT SELECTION AND PARTICIPATION**  
**<<INTERVIEWER: TO BE FILLED IN EITHER AFTER COMPLETION OF THE INTERVIEW OR**  
**UPON REFUSAL/IMPOSSIBILITY TO CARRY IT OUT>>**

I-4 NUMBER OF VISITS (insert actual number)

(9) Dk

I-5 DECISION TO PARTICIPATE IN THE INTERVIEW

(1) yes ---> GO TO MOTIVATION  
 (2) no ---> GO TO REFUSED INTERVIEW  
 (9) Dk

I-6 REFUSED INTERVIEW: REASONS FOR NOT PARTICIPATING

<<INCLUDE CASES WHETHER THE INTERVIEW WAS TERMINATED BEFORE ITS  
 COMPLETION>>  
 (9) Dk  
 (1) the address does not exist  
 (2) no household address  
 (3) nobody at home  
 (4) household: refused because of lack of time  
 (5) household: refused because of previous bad experiences  
 (6) household: refused because does not participate in interviews in general  
 (7) household: refused this interview because of the subject  
 (8) other reasons (SPECIFY)

I-7 MOTIVATION FOR PARTICIPATION

(1) very good  
 (2) good  
 (3) bad  
 (9) Dk

**INTERVIEWER OFFENCE CODING SHEET**

<b>OFFENCE</b>	<b>If YES at question</b>	<b>Then ASK question</b>
THEFT OF A CAR	10 <input type="text"/>	22
THEFT FROM A CAR	11 <input type="text"/>	23
THEFT OF A MOTORCYCLE / MOPED	13 <input type="text"/>	24
THEFT OF A BICYCLE	15 <input type="text"/>	25
BURGLARY / HOUSEBREAKING	16 <input type="text"/>	26
ATTEMPTED BURGLARY	17 <input type="text"/>	27
THEFT WITH FORCE	18 <input type="text"/>	28
THEFT OF PERSONAL PROPERTY	19 <input type="text"/>	29
SEXUAL OFFENCES	20 <input type="text"/>	30
ASSAULTS AND THREATS	21 <input type="text"/>	31

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**INTRODUCTION**

A **I am an interviewer from ..... We are holding a survey at the request of the United Nations about the problems of crime.**

**The survey is part of an international project which is being done in many major countries. May I ask you a few questions? This interview won't take much of your time. Your answers will, of course, be treated confidentially and anonymously.**

B << INT.: IF RESPONDENT IS SUSPICIOUS OR DOUBTFUL >>  
**If you want to check whether this survey is done for the United Nations or if you would like more information, I can give you the phone-number of someone at my office or at the office of the Police/Police Commissioner.**

C << INT.: IF RESPONDENT ASKS FOR THAT NUMBER >>  
His/her telephone is .....

D **In order to determine which person in your household I should interview, I would like to know how many people there are in your household.**

(11) Dk

<< INT.: YOU MUST INCLUDE RESPONDENT AND ANY CHILDREN. NOTE THAT A HOUSEHOLD IS DEFINED AS PERSONS SHARING SAME ADDRESS AND EATING FROM THE SAME KITCHEN)

- (1) 1 person
- (2) 2 persons
- (3) 3 persons
- (4) 4 persons
- (5) 5 persons
- (6) 6 persons
- (7) 7 persons
- (8) 8 persons
- (9) 9 persons
- (10) 10 persons or more

E **And how many of these are aged 16 or over?**

(11) Dk

- (1) 1 person
- (2) 2 persons
- (3) 3 persons
- (4) 4 persons
- (5) 5 persons
- (6) 6 persons
- (7) 7 persons
- (8) 8 persons
- (9) 9 persons
- (10) 10 persons or more

F **Could I now interview the person in your household aged 16 or more whose birthday is next?**  
 << INT.: IF PERSON AVAILABLE: NOTE DOWN SEX OF SELECTED RESPONDENT >>  
(9) Dk (1) male  
(2) female

F **Could I now interview the person in your household aged 16 or more whose birthday is next?**  
 << INT.: IF PERSON AVAILABLE: NOTE DOWN SEX OF SELECTED RESPONDENT >>  
(9) Dk (1) male  
(2) female

<< if same person and available, got question 1  
<< if same person but not available, make an appointment  
<< if different person and available, goto H  
<< if different person and not available, ask when this person will be available and make an appointment

H **I am an interviewer from ..... We are holding a survey at the request of the United Nations about the problems of crime.**

**The survey is part of an international project which is being done in many major countries. May I ask you a few questions? This interview won't take much of your time. Your answers will, of course, be treated confidentially and anonymously.**

1 To start with, could you give me a little information about yourself and your household. This is to help us understand better the results of the survey. First of all, could you tell me the year in which you were born?  
 << INT.: RECORD YEAR >>  
(99) Dk

2 **How long have you yourself lived in this area?**  
 (1) less than one year  
(9) Dk (2) one year - less 5 years  
(3) 5 years - less 10 years  
(4) 10 years or more

3 **May I ask your marital status?**  
 (1) single  
(9) Dk (2) married  
(3) living with someone as a couple  
(4) divorced/separated  
(5) widow/widower

4 **How would define your level of education?**  
 (1) no education ---> GO TO Q5  
(9) Dk (2) less than primary  
(3) primary  
(4) secondary  
(5) college  
(6) higher education/university

4A **How many years of formal school and any higher education did you have?**  
 << INT.: RECORD NUMBER OF YEARS >>  
(99) Dk << INT.: COUNT PRIMARY SCHOOL, SECONDARY SCHOOL, COLLEGE AND UNIVERSITY COURSES >>

5 **How would you describe your current occupational position. Are you working, keeping house, going to school or college? Or are your retired, unemployed but looking for work?**  
 (1) working  
(9) Dk (2) looking for work (unemployed)  
(3) keeping home (homemaker)  
(4) retired, disabled  
(5) going to school/college  
(6) other

6 **Could you please tell me whether the income of your whole household, after deductions for tax etc., is below or above <median income - xxx>.**  
 << INT.: TAKE INTO ACCOUNT THE NET INCOME, IE, THE AMOUNT PEOPLE GET ON THEIR PAYCHECK)>>

(9) Dk

(1) below xxx ---> GO TO Q6a  
 (2) above xxx ---> GO TO Q6b  
 (9) don't know ---> GO TO Q6c

6A **Is it higher or lower than <bottom 25% limit - yyy>?**

(9) Dk

(1) higher than yyy ---> GO TO Q6d  
 (2) lower than yyy ---> GO TO Q6d  
 (9) don't know ---> GO TO Q6d

6B **Is it higher or lower than <upper 25% limit - yyy>?**

(9) Dk

(1) higher than yyy ---> GO TO Q6d  
 (2) lower than yyy ---> GO TO Q6d  
 (9) don't know ---> GO TO Q6d

6C **Could I ask you how well-off your household is. Do you consider the household to be:** << INT. READ OUT >>

(9) Dk

(1) **considerably/a lot better off than most households**  
 (2) **slightly better off than most households**  
 (3) **slightly worse off than most households**  
 (4) **considerably/a lot worse off than most households**

6D **How do you feel about the level of your household income. Are you satisfied with it, fairly satisfied, dissatisfied or very dissatisfied?**

(9) Dk

(1) satisfied  
 (2) fairly satisfied  
 (3) dissatisfied  
 (4) very dissatisfied

7 **To what religious group do you consider yourself to belong?**

(12) Dk

(1) religious group 1 .....  
 (2) religious group 2 .....  
 (3) religious group 3 .....  
 (4) religious group 4 .....  
 (5) religious group 5 .....  
 (6) religious group 6 .....  
 (7) religious group 7 .....  
 (8) religious group 8 .....  
 (9) religious group 9 .....  
 (10) religious group 0 .....  
 (11) other .....

8 **I now want to turn to the subject of crime. Has the topic of crime come up in any conversation you have had with your family, friends or colleagues in the last two weeks?**

(9) Dk

(1) yes ---> GO TO Q8a  
 (2) no ---> GO TO Q9

8a **What was it that you talked about?**

.....  
 .....  
 .....



I now want to ask you about crimes you or your household may have experienced during the past five years. Please note I am only interested in offences which you and people who live with you have experienced. It is sometimes difficult to remember such incidents so I will read the questions slowly and I would like you to think carefully about them. I shall start with some questions about crimes involving cars, and so I need to ask you about car ownership.

#### **OWNERSHIP OF CARS**

9 **Over the past five years, has anyone in your household had for private use any car, van or truck?**

(9) Dk

- (1) yes ---> GO TO Q9a  
(2) no ---> GO TO Q13

9a **How many most of the time?**

(9) Dk

- (1) one  
(2) two  
(3) three  
(4) four  
(5) five or more

#### **THEFT OF CARS**

10 **Over the past five years have you or other members of your household had any of their cars/vans/trucks stolen? Please take your time to think about it.**

(9) Dk

- (1) yes ---> GO TO Q10a  
(2) no ---> GO TO Q11  
(9) don't know ---> GO TO Q11

10a **When did this happen? Was this ...**

(9) Dk

- (1) **this year** ---> GO TO Q11  
(2) **last year** (2004) ---> GO TO Q10b  
(3) **or before then** ---> GO TO Q11  
(9) don't know/can't remember ---> GO TO Q11

10b <<IF LAST YEAR>> **How often did it happen last year?**

(9) Dk

- (1) once  
(2) twice  
(3) three times  
(4) four times  
(5) five times or more

#### **THEFT FROM CARS**

11 **Over the past five years have you or have members of your household been the victim of a theft of a car radio, or something else which was left in your car, or theft of a part of the car, such as a car mirror or wheel?**

(9) Dk

<<INT.: VANDALISM MUST NOT BE REPORTED HERE, BUT UNDER QUESTION 12; IF THE CAR ITSELF WAS STOLEN AS WELL AS THINGS FROM THE CAR, THESE THEFTS MUST NOT BE REPORTED HERE >>

- (1) yes ---> GO TO Q11a  
(2) no ---> GO TO Q12  
(9) don't know ---> GO TO Q12

11a **When did this happen? Was this ...**

(9) Dk

- (1) **this year** ---> GO TO Q11  
(2) **last year** (2004) ---> GO TO Q10b  
(3) **or before then** ---> GO TO Q11  
(9) don't know/can't remember ---> GO TO Q11

11b <<IF LAST YEAR>> **How often did it happen last year?**

(9) Dk

- (1) once  
(2) twice  
(3) three times  
(4) four times  
(5) five times or more

**OWNERSHIP OF MOTORCYCLES**

12 **Has anyone in your household owned a moped, motor scooter, or motorcycle over the past five years?**

- (1) yes ---> GO TO Q12a  
(9) Dk  (2) no ---> GO TO Q14

12a IF YES. **How many most of the time?**

- << COUNT TOTAL NUMBER OF MOTORCYCLES OWNED AT THE SAME TIME >>  
(9) Dk  (1) one  
(2) two  
(3) three  
(4) four  
(5) five or more

**THEFT OF MOPED, MOTOR SCOOTER, MOTORCYCLE**

13 **Over the past five years have you or other members of your household had any of their mopeds/scooters/motorcycles stolen?**

- (1) yes ---> GO TO Q13a  
(9) Dk  (2) no ---> GO TO Q14  
 (9) don't know ---> GO TO Q14

13a **When did this happen? Was this ...**

- (1) **this year** ---> GO TO Q14  
(9) Dk  (2) **last year (2004)** ---> GO TO Q13b  
 (3) **or before then** ---> GO TO Q14  
 (9) don't know/can't remember ---> GO TO Q14

13b <<IF LAST YEAR>> **How often did it happen last year?**

- (1) once  
(9) Dk  (2) twice  
 (3) three times  
 (4) four times  
 (5) five times or more

**OWNERSHIP OF BICYCLES**

14 **Has anyone in your household owned a bicycle over the past five years?**

- (1) yes ---> GO TO Q12a  
(9) Dk  (2) no ---> GO TO Q14

14a IF YES. **How many most of the time?**

- << COUNT TOTAL NUMBER OF BIRCYCLES OWNED AT THE SAME TIME >>  
(9) Dk  (1) one  
 (2) two  
 (3) three  
 (4) four  
 (5) five or more

## **THEFT OF BICYCLES**

15 **Over the past five years have you or other members of your household had any of their bicycles stolen?**

- (1) yes ---> GO TO Q15a  
(9) Dk (2) no ---> GO TO Q16  
(3) don't know ---> GO TO Q16

15a **When did this happen? Was this ...**

- (1) **this year** ---> GO TO Q16  
(9) Dk (2) **last year** (2004) ---> GO TO Q15b  
(3) **or before then** ---> GO TO Q16  
(9) don't know/can't remember ---> GO TO Q16

15b <<IF LAST YEAR>> **How often did it happen last year?**

- (1) once  
(9) Dk (2) twice  
(3) three times  
(4) four times  
(5) five times or more

## **ALL RESPONDENTS**

### **BURGLARY**

16 **Over the past five years, did anyone actually get into your house or flat without permission and steal or try to steal something? I am not including here thefts from garages, sheds or lock-ups**

- (1) yes ---> GO TO Q16  
(9) Dk (2) no ---> GO TO Q17  
(3) don't know ---> GO TO Q17

16a **When did this happen? Was this ...**

- (1) **this year** ---> GO TO Q17  
(9) Dk (2) **last year** (2004) ---> GO TO Q16b  
(3) **or before then** ---> GO TO Q17  
(9) don't know/can't remember ---> GO TO Q17

16b <<IF LAST YEAR>> **How often did it happen last year?**

- (1) once  
(9) Dk (2) twice  
(3) three times  
(4) four times  
(5) five times or more

### **ATTEMPTED BURGLARY**

17 **Apart from this, over the past five years, do you have any evidence that someone tried to get into your house or flat unsuccessfully. For example, damage to locks, doors or windows, or scratches around the lock?**

- (1) yes ---> GO TO Q17a  
(9) Dk (2) no ---> GO TO Q18  
(3) don't know ---> GO TO Q18

17a **When did this happen? Was this ...**

- (1) **this year** ---> GO TO Q18  
(9) Dk (2) **last year** (2004) ---> GO TO Q17b  
(3) **or before then** ---> GO TO Q18  
(9) don't know/can't remember ---> GO TO Q18

17b <<IF LAST YEAR>> **How often did it happen last year?**

- (1) once  
(9) Dk (2) twice  
(3) three times  
(4) four times  
(5) five times or more



## ALL RESPONDENTS

Next I want to ask you some questions about what may have happened to you personally. Things that you have mentioned already or which happened to other members of your household must not be mentioned now.

## ROBBERY

18 **Over the past five years has anyone taken something from you, by using force, or threatening you? Or did anyone try to do so?**

<< INT.: PICKPOCKETING MUST BE REPORTED UNDER Q19>>

- (9) Dk
- |                |                 |
|----------------|-----------------|
| (1) yes        | ---> GO TO Q18a |
| (2) no         | ---> GO TO Q19  |
| (9) don't know | ---> GO TO Q19  |

18a **When did this happen? Was this ...**

- (9) Dk
- |                               |                 |
|-------------------------------|-----------------|
| (1) <b>this year</b>          | ---> GO TO Q19  |
| (2) <b>last year (2004)</b>   | ---> GO TO Q18b |
| (3) <b>or before then</b>     | ---> GO TO Q19  |
| (9) don't know/can't remember | ---> GO TO Q19  |

18b <<IF LAST YEAR>> **How often did it happen last year?**

- (9) Dk
- (1) once
  - (2) twice
  - (3) three times
  - (4) four times
  - (5) five times or more

## THEFT OF PERSONAL PROPERTY

19 READ SLOWLY >> **Apart from theft involving force, there are many other types of theft of personal property, such as pickpocketing or the theft of a purse, wallet, clothing, jewellery, sports equipment at one's work, at school, in a pub, on public transport, on the beach or in the street. Over the past five years, have you personally been the victim of any of these thefts?**

- (9) Dk
- |                |                 |
|----------------|-----------------|
| (1) yes        | ---> GO TO Q19a |
| (2) no         | ---> GO TO Q20  |
| (9) don't know | ---> GO TO Q20  |

19a **When did this happen? Was this ...**

- (9) Dk
- |                               |                 |
|-------------------------------|-----------------|
| (1) <b>this year</b>          | ---> GO TO Q20  |
| (2) <b>last year (2004)</b>   | ---> GO TO Q19b |
| (3) <b>or before then</b>     | ---> GO TO Q20  |
| (9) don't know/can't remember | ---> GO TO Q20  |

19b <<IF LAST YEAR>> **How often did it happen last year?**

- (9) Dk
- (1) once
  - (2) twice
  - (3) three times
  - (4) four times
  - (5) five times or more

## ALL RESPONDENTS

I would now like to ask you some questions about crimes of violence of which you personally may have been the victim.

## SEXUAL OFFENCES

- 20 **First, a rather personal question. People sometimes grab, touch or assault others for sexual reasons in a really offensive way. This can happen either at home or elsewhere, for instance in a pub, the street, at school, on public transport, in cinemas, on the beach or at one's workplace. Over the past five years has anyone done this to you? Please take your time to think about it.**

<< INT.: INCLUDE DOMESTIC SEXUAL ABUSE >>

- (1) yes ---> GO TO Q20a  
(9) Dk (2) no ---> GO TO Q21  
(9) don't know ---> GO TO Q21

- 20a **When did this happen? Was this ...**

- (1) **this year** ---> GO TO Q21  
(9) Dk (2) **last year (2004)** ---> GO TO Q20b  
(3) **or before then** ---> GO TO Q21  
(9) don't know/can't remember ---> GO TO Q21

- 20b <<IF LAST YEAR>> **How often did it happen last year?**

- (1) once  
(9) Dk (2) twice  
(3) three times  
(4) four times  
(5) five times or more

## ASSAULTS and THREATS

- 21 **Apart from the incidents just covered, have you over the past five years been personally attacked or threatened by someone in a way that really frightened you either at home or elsewhere, such as in a pub, in the street, at school, on public transport, on the beach, or at your workplace?**

- (1) yes ---> GO TO Q21a  
(9) Dk (2) no ---> GO TO Q22  
(9) don't know ---> GO TO Q22

- 21a **Take your time to consider. An incident of this sort might also have involved your partner, family member or a close friend. So apart from incidents already covered, have you in the past five years been personally attacked or threatened by someone *you know* in a way that really frightened you?**

- (1) Yes ---> GO TO Q21b  
(9) Dk (2) No ---> TO CODING SHEET  
(3) Refusal ---> TO CODING SHEET  
(9) Don't know ---> TO CODING SHEET

- 21b **When did this happen? Was this ...**

- (1) **this year** ---> GO TO Q22  
(9) Dk (2) **last year (2004)** ---> GO TO Q21c  
(3) **or before then** ---> GO TO Q22  
(9) don't know/can't remember ---> GO TO Q22

- 21c <<IF LAST YEAR>> **How often did it happen last year?**

- (1) once  
(9) Dk (2) twice  
(3) three times  
(4) four times  
(5) five times or more

CHECK EACH OFFENCE ONE BY ONE AND NOTE DOWN ON OFFENCE CODING SHEET. IF VICTIM WITHIN 5 YEARS, GO TO QUESTION AS INDICATED IN LAST COLUMN.  
eg, If victim of car theft, go to Q 23.

IF VICTIM WITHIN LAST FIVE YEARS OF MORE THAN ONE OFFENCE, WORK THROUGH QUESTIONS IN ORDER  
eg, If victim of bicycle theft and a robbery, go to Q27 and work through to Q27b. Then, checking this sheet again, go to Q30 and work through to Q30p.

AFTER CHECKING ALL THROUGH THIS CODING SHEET AND COMPLETING DETAILS OF ALL OFFENCES, GO TO Q34.

**Could I now go back to ask you about the crimes you said that happened to you or your household.**

**VICTIMS OF THEFT OF CAR (yes at Q10)**

- 22 **First of all you mentioned the theft of a car within the last five years. (The last time) did this incident happen at your own home, near your own home, at work, elsewhere in your city or local area, elsewhere in the country or abroad?**
- << INT. IF VICTIM MORE THAN ONCE IN THE PAST FIVE YEARS, ASK ABOUT THE LAST TIME IT HAPPENED>> << INT. INCLUDE INCIDENTS THAT TOOK PLACE IN GARAGES, SHEDS, DRIVEWAYS, ETC. AS CODE 1 >>
- (9) Dk
- (1) At home
  - (2) Near own home
  - (3) At the workplace
  - (4) Elsewhere in the city or local area
  - (5) Elsewhere in the country
  - (6) Abroad

- 22a (The last time) **was the car/van ever recovered?**

(1) yes  
(2) no

(9) Dk

- 22b **(The last time) did you or anyone else report the incident to the police?**

(1) yes  
(2) no

(9) Dk

- 22c **Taking everything into account, how serious was the incident for you or your household. Was it very serious, somewhat serious, or not very serious?**

(1) very serious  
(2) somewhat serious  
(3) not very serious

(9) Dk

CHECK THE OFFENCE CODING SHEET

**VICTIMS OF THEFT FROM A CAR (yes at Q11)**

23 **You said you had been the victim of a theft from a car within the last five years. (The last time) did this incident happen at your own home, near your own home, at work, elsewhere in your city or local area, elsewhere in the country or abroad?**

(9) Dk

<< INT. IF VICTIM MORE THAN ONCE IN THE PAST FIVE YEARS, ASK ABOUT THE LAST TIME IT HAPPENED>> << INT. INCLUDE INCIDENTS THAT TOOK PLACE IN GARAGES, SHEDS, DRIVEWAYS, ETC. AS CODE 1 >>

- (1) At home
- (2) Near own home
- (3) At the workplace
- (4) Elsewhere in the city or local area
- (5) Elsewhere in the country
- (6) Abroad

23a **The last time) did you or anyone else report the incident to the police?**

(9) Dk

- (1) yes -----> GOTO 23b
- (2) no -----> GOTO 23e
- (9) don't know -----> GOTO 23f

23b **Why was the incident reported to the police?**

(9) Dk

<< INT.: MULTIPLE RESPONSES ALLOWED >>  
<< INT.: IF NO CLEAR ANSWER: **Can you tell me a little more?**

- (1) To recover property
- (2) For insurance reasons
- (3) Crimes should be reported/serious event
- (4) Wanted offender to be caught/punished
- (5) To stop it happening again
- (6) To get help
- (7) Other

23c **On the whole, were you satisfied with the way the police dealt with your (their) report?**

(9) Dk

- (1) yes (satisfied) ----> GO TO Q23f
- (2) no (dissatisfied) ----> GO TO Q23d
- (9) Don't know ----> GO TO Q23f

23d **IF DISSATISFIED: For what reason were you dissatisfied? You can give more than one reason?**

(9) Dk

<< INT.: MULTIPLE RESPONSES ALLOWED >>  
<< INT.: IF NO CLEAR ANSWER: **Can you tell me a little more?**

- (1) didn't do enough
- (2) were not interested
- (3) didn't find or apprehend the offender
- (4) didn't recover my property (goods)
- (5) didn't keep me properly informed
- (6) didn't treat me correctly/were impolite
- (7) were slow to arrive
- (8) other reasons

-----> GOTO 23f

23e **IF NOT REPORTED TO THE POLICE>> Why wasn't it reported?**

(99) Dk

<< INT.: MULTIPLE RESPONSES ALLOWED >>  
<< INT.: IF NO CLEAR ANSWER: **Can you tell me a little more?**

- (1) not serious enough/no loss/kid's stuff
- (2) solved it myself/perpetrator known to me
- (3) inappropriate for police/police not necessary
- (4) reported to other public or private agencies
- (5) my family solved it
- (6) no insurance
- (7) police could do nothing/lack of proof
- (8) police won't do anything about it
- (9) fear/dislike of the police/no involvement wanted with police
- (10) didn't dare (for fear of reprisal)
- (11) other
- (12) don't know

- 23f **Taking everything into account, how serious was the incident for you or your household. Was it very serious, somewhat serious, or not very serious?**
- (1) very serious  
(9) Dk  (2) somewhat serious  
 (3) not very serious

CHECK THE OFFENCE CODING SHEET FOR THE NEXT CRIME

**VICTIMS OF THEFT OF A MOTORCYCLE OR MOPED (yes at Q13)**

- 24 **You mentioned that you have been the victim of a theft of a motor scooter/ motor cycle within the past five years. (The last time) did this incident happen at your own home, near your own home, at work, elsewhere in your city or local area, elsewhere in the country or abroad?**

- (9) Dk <<IF VICTIM MORE THAN ONCE IN THE PAST FIVE YEARS, ASK ABOUT THE LAST TIME IT HAPPENED>> << INT. INCLUDE INCIDENTS THAT TOOK PLACE IN GARAGES, SHEDS, DRIVEWAYS, ETC. AS CODE 1 >>
- (1) At home  
(2) Near own home  
(3) At the workplace  
(4) Elsewhere in the city or local area  
(5) Elsewhere in the country  
(6) Abroad

- 24a **The last time) did you or anyone else report the incident to the police?**

- (1) yes  
(9) Dk  (2) no

- 24b **Taking everything into account, how serious was the incident for you or your household. Was it very serious, somewhat serious, or not very serious?**

- (1) very serious  
(9) Dk  (2) somewhat serious  
 (3) not very serious

CHECK THE OFFENCE CODING SHEET FOR THE NEXT CRIME

**VICTIMS OF THEFT OF A BICYCLE (yes at Q15)**

- 25 **You mentioned that you have been the victim of a theft of a bicycle within the past five years. (The last time) did this incident happen at your own home, near your own home, at work, elsewhere in your city or local area, elsewhere in the country or abroad?**

- (9) Dk <<IF VICTIM MORE THAN ONCE IN THE PAST FIVE YEARS, ASK ABOUT THE LAST TIME IT HAPPENED>> << INT. INCLUDE INCIDENTS THAT TOOK PLACE IN GARAGES, SHEDS, DRIVEWAYS, ETC. AS CODE 1 >>
- (1) At home  
(2) Near own home  
(3) At the workplace  
(4) Elsewhere in the city or local area  
(5) Elsewhere in the country  
(6) Abroad

- 25a **The last time) did you or anyone else report the incident to the police?**

- (1) yes  
(9) Dk  (2) no

- 25b **Taking everything into account, how serious was the incident for you or your household. Was it very serious, somewhat serious, or not very serious?**

- (1) very serious  
(9) Dk  (2) somewhat serious  
 (3) not very serious

CHECK THE OFFENCE CODING SHEET FOR THE NEXT CRIME

**VICTIMS OF BURGLARY (yes at Q16)**

26 **You said a burglar got into your home without permission in the last five years. (The last time) was anything actually stolen?**

<<IF VICTIM MORE THAN ONCE IN THE PAST FIVE YEARS, ASK ABOUT THE LAST TIME IT HAPPENED>>

- (9) Dk  
 (1) yes ---> GO TO Q26a  
 (2) no ---> GO TO Q26c  
 (9) don't know ---> GO TO Q26c

26a **What was stolen?**

.....  
 .....  
 .....

26b **What do you estimate roughly was the value of the property stolen?**

<< INT.: WRITE IN COST, EVEN IF ONLY A ROUGH ESTIMATE - IF THE RESPONDENT IS UNCLEAR, ASK FOR THE REPLACEMENT VALUE >>

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

26c **Was there any damage done?**

<<IF VICTIM MORE THAN ONCE IN THE PAST FIVE YEARS, ASK ABOUT THE LAST TIME IT HAPPENED>>

- (9) Dk  
 (1) yes ---> GO TO Q26d  
 (2) no ---> GO TO Q26e  
 (9) don't know ---> GO TO Q26e

26b **What do you estimate roughly was the value of the property damaged?**

<< INT.: WRITE IN COST, EVEN IF ONLY A ROUGH ESTIMATE >>

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

26e **(The last time) did you or anyone else report the incident to the police?**

- (9) Dk  
 (1) yes -----> GOTO 26f  
 (2) no -----> GOTO 26i  
 (9) don't know -----> GOTO 26j

26f **Why was the incident reported to the police?**

- (9) Dk  
 <<MULTIPLE RESPONSES ALLOWED >>  
 <<IF NO CLEAR ANSWER: **Can you tell me a little more?**>>  
 (1) To recover property  
 (2) For insurance reasons  
 (3) Crimes should be reported/serious event  
 (4) Wanted offender to be caught/punished  
 (5) To stop it happening again  
 (6) To get help  
 (7) Other

26g **On the whole, were you satisfied with the way the police dealt with your (their) report?**

- (9) Dk  
 (1) yes (satisfied) ----> GO TO Q26j  
 (2) no (dissatisfied) ----> GO TO Q26h  
 (9) Don't know ----> GO TO Q23j

26h IF DISSATISFIED: **For what reason were you dissatisfied? You can give more than one reason?**


(9) Dk

- <<MULTIPLE RESPONSES ALLOWED >>  
<<IF NO CLEAR ANSWER: **Can you tell me a little more?**>>
- (1) didn't do enough
  - (2) were not interested
  - (3) didn't find or apprehend the offender
  - (4) didn't recover my property (goods)
  - (5) didn't keep me properly informed
  - (6) didn't treat me correctly/were impolite
  - (7) were slow to arrive
  - (8) other reasons

-----> GOTO 26j

26i IF NOT REPORTED TO THE POLICE>> **Why wasn't it reported?**


(9) Dk

- <<MULTIPLE RESPONSES ALLOWED >>  
<<IF NO CLEAR ANSWER: **Can you tell me a little more?**>>
- (1) not serious enough/no loss/kid's stuff
  - (2) solved it myself/perpetrator known to me
  - (3) inappropriate for police/police not necessary
  - (4) reported to other public or private agencies
  - (5) my family solved it
  - (6) no insurance
  - (7) police could do nothing/lack of proof
  - (8) police won't do anything about it
  - (9) fear/dislike of the police/no involvement wanted with police
  - (10) didn't dare (for fear of reprisal)
  - (11) other

26j **Taking everything into account, how serious was the incident for you or your household. Was it very serious, somewhat serious, or not very serious?**

--

(9) Dk

- (1) very serious
- (2) somewhat serious
- (3) not very serious

26k **In some countries, agencies have been set up to help victims of crime by giving information, or practical or emotional support. Did you get help from such a specialised agency?**

--

(9) Dk

- (1) yes --> GO TO CODING SHEET
- (2) no --> GO TO Q26l

26l **you feel the services of a specialised agency to help victims of crime would have been useful for you?**

--

(9) Dk

- (1) no, not useful
- (2) yes, useful

CHECK THE OFFENCE CODING SHEET FOR THE NEXT CRIME

**VICTIMS OF ATTEMPTED BURGLARY (yes at Q17)**

27 **You said a burglar tried to get into your home in the last five years. (The last time) did you or anyone else report the incident to the police?**

--

(9) Dk

- <<IF VICTIM MORE THAN ONCE, ASK ABOUT THE LAST TIME WITHIN THE PAST FIVE YEARS THAT THIS EVER HAPPENED >>
- (1) yes
  - (2) no

27a **Taking everything into account, how serious was the incident for you or your household. Was it very serious, somewhat serious, or not very serious?**

--

(9) Dk

- (1) very serious
- (2) somewhat serious
- (3) not very serious

**VICTIMS OF ROBBERY (yes at Q18)**

- 28 **The theft involving force that had happened to you in the last five years. (The last time) did this incident happen in your own home, near your own home, at work, elsewhere in your city or local area, elsewhere in the country or abroad?**  
 <<IF VICTIM MORE THAN ONCE IN THE PAST FIVE YEARS, ASK ABOUT THE LAST TIME IT HAPPENED>>  
(9) Dk  
(1) At home  
(2) Near own home  
(3) At the workplace  
(4) Elsewhere in the city or local area  
(5) Elsewhere in the country  
(6) Abroad
- 28a **How many people were involved in committing this offence?**  
 << INT. IF VICTIM MORE THAN ONCE IN THE PAST FIVE YEARS, ASK ABOUT THE LAST TIME IT HAPPENED>>  
(9) Dk  
(1) one person  
(2) two people  
(3) three or more people
- 28b **Did you know the offender(s) by name or by sight?**  
 << INT.: IF MORE THAN ONE OFFENDER, COUNT AS KNOWN, IF AT LEAST ONE KNOWN >>  
(9) Dk  
(1) did not know offender(s)  
(2) known by sight only  
(3) know by name  
(4) did not see offender
- 28c **Did (any of) the offender(s) have a knife, a gun, another weapon or something used as a weapon?**  
 << INT. IF VICTIM MORE THAN ONCE IN THE PAST FIVE YEARS, ASK ABOUT THE LAST TIME IT HAPPENED>>  
(9) Dk  
(1) yes ---> GO TO Q28d  
(2) no ---> GO TO Q28g  
(9) don't know ---> GO TO Q28g
- 28d (If weapon) **What was it?** << INT.: READ OUT >>  
 (1) **knife** ---> GO TO Q28f  
(9) Dk (2) **gun** --> GO TO Q28e  
(3) **other weapon/stick** ---> GO TO Q28f  
(4) **something used as a weapon** ---> GO TO Q28f  
(9) don't know ---> GO TO Q28f
- 28e **Was it a handgun or a long gun?**  
 <<LONG GUNS INCLUDE SHOTGUNS, RIFLES OR MACHINEGUNS>>  
(9) Dk (1) Handgun  
(2) Long gun (shotgun, rifle, machinegun)
- 28f **Was the weapon actually used?**  
 (1) yes  
(9) Dk (2) no
- 28g **Did the offender actually steal something from you?**  
 (1) yes  
(9) Dk (2) no
- 28h **You or anyone else report the incident to the police?**  
 (1) yes ---> GO TO Q28i  
(9) Dk (2) no ---> GO TO Q28l  
(9) don't know ---> GO TO Q28n



26i

**Why was the incident reported to the police?**


<<MULTIPLE RESPONSES ALLOWED >>  
<<IF NO CLEAR ANSWER: **Can you tell me a little more?**

- (1) To recover property
- (2) For insurance reasons
- (3) Crimes should be reported/serious event
- (4) Wanted offender to be caught/punished
- (5) To stop it happening again
- (6) To get help
- (7) Other

(9) Dk

26j

**On the whole, were you satisfied with the way the police dealt with your (their) report?**

--

(9) Dk

- (1) yes (satisfied) ----> GO TO Q28n
- (2) no (dissatisfied) ----> GO TO Q26k
- (9) Don't know ----> GO TO Q28n

26k

**IF DISSATISFIED: For what reason were you dissatisfied? You can give more than one reason?**


(9) Dk

<< INT.: MULTIPLE RESPONSES ALLOWED >>  
<< INT.: IF NO CLEAR ANSWER: **Can you tell me a little more?**

- (1) didn't do enough
- (2) were not interested
- (3) didn't find or apprehend the offender
- (4) didn't recover my property (goods)
- (5) didn't keep me properly informed
- (6) didn't treat me correctly/were impolite
- (7) were slow to arrive
- (8) other reasons

-----> GOTO 28n

28l

**IF NOT REPORTED TO THE POLICE--> Why wasn't it reported?**


(99) Dk

<< INT.: MULTIPLE RESPONSES ALLOWED >>  
<< INT.: IF NO CLEAR ANSWER: **Can you tell me a little more?**

- (1) not serious enough/no loss/kid's stuff
- (2) solved it myself/perpetrator known to me
- (3) inappropriate for police/police not necessary
- (4) reported to other public or private agencies
- (5) my family solved it
- (6) no insurance
- (7) police could do nothing/lack of proof
- (8) police won't do anything about it
- (9) fear/dislike of the police/no involvement wanted with police
- (10) didn't dare (for fear of reprisal)
- (11) other

28m

**Can I just check then, (the last time) did you or anyone else report it to any public or private agency?**

--

(9) Dk

- (1) yes
- (2) no

28n

**Taking everything into account, how serious was the incident for you or your household. Was it very serious, somewhat serious, or not very serious?**

--

(9) Dk

- (1) very serious
- (2) somewhat serious
- (3) not very serious

28o

**In some countries, agencies have been set up to help victims of crime by giving information, or practical or emotional support. Did you get help from such a specialised agency?**

--

(9) Dk

- (1) yes --> GO TO CODING SHEET
- (2) no --> GO TO Q28p

28p

**you feel the services of a specialised agency to help victims of crime would have been useful for you?**

--

(9) Dk

- (1) no, not useful
- (2) yes, useful

CHECK THE OFFENCE CODING SHEET FOR THE NEXT CRIME

**VICTIMS OF THEFT OF PERSONAL PROPERTY (yes at Q19)**

29 **The theft of personal property that you mentioned that happened to you in the last five years. (The last time) did this incident happen in your own home, near your own home, at work, elsewhere in your city or local area, elsewhere in the country or abroad?**

(9) Dk

<< IF VICTIM MORE THAN ONCE IN THE PAST FIVE YEARS, ASK ABOUT THE LAST TIME IT HAPPENED>>

- (1) At home
- (2) Near own home
- (3) At the workplace
- (4) Elsewhere in the city or local area
- (5) Elsewhere in the country
- (6) Abroad

29a **(The last time) Were you holding or carrying what was stolen (eg, was it a case of pickpocketing?)**

(9) Dk

- (1) yes
- (2) no

29b **(The last time) did you or anyone else report the incident to the police?**

(9) Dk

- (1) yes
- (2) no

29c **Taking everything into account, how serious was the incident for you or your household. Was it very serious, somewhat serious, or not very serious?**

(9) Dk

- (1) very serious
- (2) somewhat serious
- (3) not very serious

CHECK THE OFFENCE CODING SHEET FOR THE NEXT CRIME

**VICTIMS OF VICTIMS OF SEXUAL OFFENCES (yes at Q20)**

<<IF VICTIM MORE THAN ONCE IN THE PAST FIVE YEARS, ASK ABOUT THE LAST TIME IT HAPPENED>>

30 **You mentioned that you had been a victim of a sexual offence in the past five years. Could I ask you, (The last time) did this incident happen in your own home, near your own home, at work, elsewhere in your town or city or local area, elsewhere in the country or abroad?**

(9) Dk

- (1) At home
- (2) Near own home
- (3) At the workplace
- (4) Elsewhere in the city or local area
- (5) Elsewhere in the country
- (6) Abroad

30a **How many people were involved in committing this offence?**

(9) Dk

- (1) one person
- (2) two people
- (3) three or more people
- (9) don't know

30b **Did you know the offender(s) by name or by sight?**

(9) Dk

<< IF MORE THAN ONE OFFENDER, COUNT AS KNOWN, IF AT LEAST ONE KNOWN >

- (1) did not know offender(s) ----> GO TO Q30d
- (2) known by sight only ----> GO TO Q30d
- (3) know by name ----> GO TO Q30c
- (4) did not see offender

30c

<<ONLY IF KNOWN BY NAME>> **Were any of them your spouse, ex-spouse, partner, ex-partner, boyfriend, ex-boyfriend, a relative or a close friend or was it someone you work with?**


(9) Dk

<< RELATIONSHIP AT TIME OF THE OFFENCES>>

<< IF UNCLEAR, PROBE WHETHER EX-SPOUSE, EX-PARTNER, EX-BOYFRIEND >>

<< MULTIPLE ANSWERS ALLOWED >>

- 1) spouse, partner, (at the time)
- 2) ex-spouse, ex-partner, (at the time)
- 3) boyfriend (at the time)
- 4) ex-boyfriend (at the time)
- 5) relative
- 6) close friend
- 7) someone they work with
- 8) none of these
- 9) refuses to say

30d

**Did (any of) the offender(s) have a knife, a gun, another weapon or something used as a weapon?**

(9) Dk

<< INT. IF VICTIM MORE THAN ONCE IN THE PAST FIVE YEARS, ASK ABOUT THE LAST TIME IT HAPPENED>>

- (1) yes ---> GO TO Q30e
- (2) no ---> GO TO Q30g
- (9) don't know ---> GO TO Q30g

30e

(If weapon) **What was it?** << INT.: READ OUT >>

(9) Dk

- (1) **knife** ---> GO TO Q28f
- (2) **gun** ---> GO TO Q28e
- (3) **other weapon/stick** ---> GO TO Q28f
- (4) **something used as a weapon** ---> GO TO Q28f
- (5) don't know ---> GO TO Q28f

30f

**Was the weapon actually used?**

(9) Dk

- (1) yes
- (2) no

30g

**Taking everything into account, how serious was the incident for you or your household. Was it very serious, somewhat serious, or not very serious?**

(9) Dk

- (1) very serious
- (2) somewhat serious
- (3) not very serious

30h

**Would you describe the incident as a rape (forced intercourse), an attempted rape, an indecent assault, or as just behaviour which you found offensive?**

(9) Dk

- (1) a rape
- (2) an attempted rape
- (3) indecent assault
- (4) offensive behaviour

30i

**Do you regard the incident as a crime?**

(9) Dk

- (1) yes
- (2) no

30j

**You or anyone else report the incident to the police?**

(9) Dk

- (1) yes ---> GO TO Q28i
- (2) no ---> GO TO Q28l
- (9) don't know ---> GO TO Q28n

30k

**Why was the incident reported to the police?**


<<MULTIPLE RESPONSES ALLOWED >>

<<IF NO CLEAR ANSWER: **Can you tell me a little more?**

- (1)
- (2)
- (3) Crimes should be reported/serious event
- (4) Wanted offender to be caught/punished
- (5) To stop it happening again
- (6) To get help
- (7) Other

(9) Dk

30l

**On the whole, were you satisfied with the way the police dealt with your (their) report?**

--

(9) Dk

- (1) yes (satisfied) ----> GO TO Q30p
- (2) no (dissatisfied) ----> GO TO Q30m
- (9) don't know ----> GO TO Q30p

30m

**IF DISSATISFIED: For what reason were you dissatisfied? You can give more than one reason?**


(9) Dk

<< INT.: MULTIPLE RESPONSES ALLOWED >>

<< INT.: IF NO CLEAR ANSWER: **Can you tell me a little more?**

- (1) didn't do enough
- (2) were not interested
- (3) didn't find or apprehend the offender
- (4) didn't recover my property (goods)
- (5) didn't keep me properly informed
- (6) didn't treat me correctly/were impolite
- (7) were slow to arrive
- (8) other reasons

-----> GOTO 30p

30n

**IF NOT REPORTED TO THE POLICE>> Why wasn't it reported?**


(99) Dk

<< INT.: MULTIPLE RESPONSES ALLOWED >>

<< INT.: IF NO CLEAR ANSWER: **Can you tell me a little more?**

- (1) not serious enough/no loss/kid's stuff
- (2) solved it myself/perpetrator known to me
- (3) inappropriate for police/police not necessary
- (4) reported to other public or private agencies
- (5) my family solved it
- (6) no insurance
- (7) police could do nothing/lack of proof
- (8) police won't do anything about it
- (9) fear/dislike of the police/no involvement wanted with police
- (10) didn't dare (for fear of reprisal)
- (11) other

30o

**Can I just check then, (the last time) did you or anyone else report it to any public or private agency?**

--

(9) Dk

- (1) yes
- (2) no

30p

**In some countries, agencies have been set up to help victims of crime by giving information, or practical or emotional support. Did you get help from such a specialised agency?**

--

(9) Dk

- (1) yes --> GO TO CODING SHEET
- (2) no --> GO TO Q28p

30q

**You feel the services of a specialised agency to help victims of crime would have been useful for you?**

--

(9) Dk

- (1) no, not useful
- (2) yes, useful

CHECK THE OFFENCE CODING SHEET FOR THE NEXT CRIME

**VICTIMS OF VICTIMS OF ASSAULTS AND THREATS (yes at Q21)**

<<IF VICTIM MORE THAN ONCE IN THE PAST FIVE YEARS, ASK ALL QUESTIONS ABOUT THE LAST TIME IT HAPPENED>>

31 **The assault or threat you mentioned that happened to you in the last five years. (The last time) did this incident happen in your own home, near your own home, at work, elsewhere in your town or city or local, area, elsewhere in the country or abroad?**

(9) Dk

- (1) At home
- (2) Near own home
- (3) At the workplace
- (4) Elsewhere in the city or local area
- (5) Elsewhere in the country
- (6) Abroad

31a **How many people were involved in committing this offence?**

(9) Dk

- (1) one person
- (2) two people
- (3) three or more people

31b **Did you know the offender(s) by name or by sight?**

(9) Dk

- << IF MORE THAN ONE OFFENDER, COUNT AS KNOWN, IF AT LEAST ONE KNOWN >
- (1) did not know offender(s) ---> GO TO Q31d
  - (2) known by sight only ---> GO TO Q31d
  - (3) know by name ---> GO TO Q31c
  - (4) did not see offender ---> GO TO Q31d

31c <<ONLY IF KNOWN BY NAME>> **Were any of them your spouse, ex-spouse, partner, ex-partner, boyfriend, ex-boyfriend, a relative or a close friend or was it someone you work with?**

<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>

(99) Dk

- << RELATIONSHIP AT TIME OF THE OFFENCES>>  
<< IF UNCLEAR, PROBE WHETHER EX-SPOUSE, EX-PARTNER, EX-BOYFRIEND >>  
<< MULTIPLE ANSWERS ALLOWED >>
- 1) spouse, partner, (at the time)
  - 2) ex-spouse, ex-partner, (at the time)
  - 3) boyfriend (at the time)
  - 4) ex-boyfriend (at the time)
  - 5) relative
  - 6) close friend
  - 7) someone they work with
  - 8) none of these
  - 9) refuses to say

31D **Can you tell me what actually happened, were you threatened, or was force used?**

(9) Dk

- (1) just threatened
- (2) force used

31e **Did (any of) the offender(s) have a knife, a gun, another weapon or something used as a weapon?**

(9) Dk

- << INT. IF VICTIM MORE THAN ONCE IN THE PAST FIVE YEARS, ASK ABOUT THE LAST TIME IT HAPPENED>>
- (1) yes ---> GO TO Q30e
  - (2) no ---> GO TO Q30g
  - (9) don't know ---> GO TO Q30g

31f (If weapon) **What was it?** << INT.: READ OUT >>

(9) Dk

- (1) **knife** --> GO TO Q28f
- (2) **gun** --> GO TO Q28e
- (3) **other weapon/stick** ---> GO TO Q28f
- (4) **something used as a weapon** ---> GO TO Q28f
- (5) don't know ---> GO TO Q28f

31g **Was the weapon actually used?**

(9) Dk

- (1) yes
- (2) no

31h **Did you suffer an injury as a result?**

(9) Dk

- (1) yes ---> GO TO Q31i  
(2) no ---> GO TO Q31j

30i <<If injury>> **Did you see a doctor or a healer as a result?**

(9) Dk

- (1) yes  
(2) no

30j **You or anyone else report the incident to the police?**

(9) Dk

- (1) yes ---> GO TO Q31k  
(2) no ---> GO TO Q31n  
(3) don't know ---> GO TO Q31p

31k **Why was the incident reported to the police?**

(9) Dk

<<MULTIPLE RESPONSES ALLOWED >>  
<<IF NO CLEAR ANSWER: **Can you tell me a little more?**

- (1)  
(2)  
(3) Crimes should be reported/serious event  
(4) Wanted offender to be caught/punished  
(5) To stop it happening again  
(6) To get help  
(7) Other

31l **On the whole, were you satisfied with the way the police dealt with your (their) report?**

(9) Dk

- (1) yes (satisfied) ----> GO TO Q30p  
(2) no (dissatisfied) ----> GO TO Q30m  
(9) Don't know ----> GO TO Q30p

31m IF DISSATISFIED: **For what reason were you dissatisfied? You can give more than one reason?**

(9) Dk

<< INT.: MULTIPLE RESPONSES ALLOWED >>  
<< INT.: IF NO CLEAR ANSWER: **Can you tell me a little more?**

- (1) didn't do enough  
(2) were not interested  
(3) didn't find or apprehend the offender  
(4) didn't recover my property (goods)  
(5) didn't keep me properly informed  
(6) didn't treat me correctly/were impolite  
(7) were slow to arrive  
(8) other reasons

-----> GOTO 31p

31n IF NOT REPORTED TO THE POLICE>> **Why wasn't it reported?**

(99) Dk

<< INT.: MULTIPLE RESPONSES ALLOWED >>  
<< INT.: IF NO CLEAR ANSWER: **Can you tell me a little more?**

- (1) not serious enough/no loss/kid's stuff  
(2) solved it myself/perpetrator known to me  
(3) inappropriate for police/police not necessary  
(4) reported to other public or private agencies  
(5) my family solved it  
(6) no insurance  
(7) police could do nothing/lack of proof  
(8) police won't do anything about it  
(9) fear/dislike of the police/no involvement wanted with police  
(10) didn't dare (for fear of reprisal)  
(11) other

31o **Can I just check then, (the last time) did you or anyone else report it to any public or private agency?**

(9) Dk

- (1) yes  
(2) no

31p **Taking everything into account, how serious was the incident for you or your household. Was it very serious, somewhat serious, or not very serious?**  
 (1) very serious  
(9) Dk  (2) somewhat serious  
 (3) not very serious

31q **Do you regard the incident as a crime?**  
 (1) yes  
(9) Dk  (2) no

31r **In some countries, agencies have been set up to help victims of crime by giving information, or practical or emotional support. Did you get help from such a specialised agency?**  
 (1) yes --> GO TO CODING SHEET  
(9) Dk  (2) no --> GO TO Q28p

31s **You feel the services of a specialised agency to help victims of crime would have been useful for you?**  
 (1) no, not useful  
(9) Dk  (2) yes, useful

ALL RESPONDENTS

**CONSUMER FRAUD**

32 Now changing the subject a little. Last year (in 1999), were you the victim of a consumer fraud? In other words, has someone when selling something to you or delivering a service cheated you in terms of quantity or quality of the goods/service?  
 (1) yes ---> GO TO Q32a  
(9) Dk  (2) no ---> GO TO Q33  
 (9) don't know ---> GO TO Q33

32a INT.: IF MORE THAN ONCE, ASK ABOUT THE LAST TIME >>  
(Last time) **How did this fraud take place? Was it to do with ...**<< INT.: READ OUT >  
 (1) **construction or repair work**  
(9) Dk  (2) **work done by a garage**  
 (3) **a hotel, restaurant or pub**  
 (4) **a shop of some sort**  
 (5) **some other things**

32b **Was it a credit card fraud?**  
 (1) yes  
(9) Dk  (2) no

32c **Did you or anyone else report this consumer fraud to the police?**  
 (1) yes  
(9) Dk  (2) no

**CORRUPTION**

33 **In some areas there is a problem of corruption among government or public officials. During 1999, has any government official, for instance a customs officer, police officer or inspector in your own country, asked you or expected you to pay a bribe for his service?**

- (1) yes ---> GO TO Q33a  
 (2) no ---> GO TO Q33i  
 (9) Dk (9) don't know ---> GO TO Q33i

33a << IF MORE THAN ONCE, ASK ABOUT THE LAST TIME >>  
<< IF YES >> (The last time) **What type of official was involved (the last time)?**

- (1) government official  
 (2) customs officer  
 (3) police officer  
 (4) inspector  
 (5) elected municipal councillors  
 (6) municipal officials  
 (7) tax-revenue official  
 (8) doctor-nurse  
 (9) teacher-professor  
 (10) officials in courts  
 (11) private sector  
 (12) other  
(99) Dk

33b (The last time), **Did you or anyone else report this to the police?**

- (1) yes ---> GO TO Q33e  
 (2) no ---> GO TO Q33c  
 (9) Dk (9) don't know ---> GO TO Q33i

33c (The last time) **Did you or anyone else report it to any public or private agency?**

- (1) yes ---> GO TO Q33d  
 (2) no ---> GO TO Q33h  
 (3) don't know ---> GO TO Q33h  
(9) Dk

33d <<IF YES>> **Who did you report it to?**

- .....  
 (9) Dk continue with Q35f

33e **On the whole, were you satisfied with the way the police dealt with your report?**

- (1) yes (satisfied)  
 (2) no (dissatisfied)  
(9) Dk



Q35f **It is known that in some countries the problem of corruption among government or public officials is highly perceived by citizens. Imagine a person who needs something that is entitled to him/her by law. Is it likely or not likely that this person would have to offer money, a present or a favour (i.e., more than official charge), to get help from: ..... <<READ OUT EACH MENTIONED OFFICIAL>>**

(1) Likely (2) Not Likely (9) Don't know

35f01	<input type="checkbox"/>	<b>Members of Parliament</b>
35f02	<input type="checkbox"/>	<b>Officials in the ministries</b>
35f03	<input type="checkbox"/>	<b>Elected municipal councilors</b>
35f04	<input type="checkbox"/>	<b>Municipal officials</b>
35f05	<input type="checkbox"/>	<b>Customs officials</b>
35f06	<input type="checkbox"/>	<b>Police officers</b>
35f07	<input type="checkbox"/>	<b>Tax/revenues officials</b>
35f08	<input type="checkbox"/>	<b>Doctors / nurses</b>
35f09	<input type="checkbox"/>	<b>Inspectors</b>
35f10	<input type="checkbox"/>	<b>Teachers / Professors</b>
35f11	<input type="checkbox"/>	<b>Officials in courts</b>
35f12	<input type="checkbox"/>	<b>Private sector</b>

Q35g **In comparison to ten years ago, is now easier or more difficult...**

(1) Easier (2) More difficult (9) Don't know

35q1	<input type="checkbox"/>	<b>To find the right official who will deal with your problem</b>
35g2	<input type="checkbox"/>	<b>To get fair treatment</b>
35g3	<input type="checkbox"/>	<b>To get a given official to do you a favour</b>

**Now I would like to ask some questions about your area and about your opinion of crime in your area.**

- 34 **How safe do you feel walking alone in your area after dark? Do you feel very safe, fairly safe, a bit unsafe, or very unsafe?**  
<<IF RESPONDENT SAYS NEVER GOES OUT, ASK "HOW SAFE WOULD YOU FEEL" >
- (9) Dk  
(1) very safe  
(2) fairly safe  
(3) bit unsafe  
(4) very unsafe
- 35 **What would you say are the chances that over the next twelve months someone will try to break into your home? Do you think this is very likely, likely or not likely?**
- (9) Dk  
(1) very likely  
(2) likely  
(3) not likely
- 36 **Over the last 12 months, how often were you personally in contact with drug related problems in the area where you live? For example seeing people dealing in drugs, taking or using drugs in public spaces, or by finding syringes left by drug addicts? Was this often, from time to time, rarely or never?**
- (9) Dk  
(1) often  
(2) from time to time  
(3) rarely  
(4) never
- 37 **In some areas, people do things together and try and help each other, while in other areas people mostly go their own way. In general, what kind of area would you say you live in. Is it one where people mostly help each other, or where people mostly go their own way?**
- (9) Dk  
(1) mostly help each other  
(2) mostly go their own way  
(3) mixture
- 38 **I now want to ask a few questions about yourself and your household.**
- How often do you personally go out in the evening for recreational purposes, for instance to a pub, restaurant, cinema or to see friends? Is this almost every day, at least once a week, at least once a month or less?**
- (9) Dk  
(1) almost every day  
(2) at least once a week  
(3) at least once a month  
(4) less often  
(5) never
- 39 **During the last week, how often were you visited by the following people who live in your neighbourhood: immediate neighbours, other neighbours, relatives not living with you, or friends? Was this three or more times, twice, once or not at all**
- (9) Dk  
(1) three or more times  
(2) twice  
(3) once  
(4) not at all
- 40 **Taking everything into account, how good do you think the police in your area is in controlling crime? Do you think they do a very good job, a fairly good job, a fairly poor job or a very poor job?**
- (9) Dk  
(1) very good job  
(2) fairly good job  
(3) fairly poor job  
(4) very poor job

41 **People have different ideas about the sentences which should be given to offenders. Take for instance the case of a man of 20 years old who is found guilty of burglary for the second time. This time, he has stolen a colour TV. Which of the following sentences do you consider the most appropriate for such a case?**

<< READ OUT >>

- |                                    |   |
|------------------------------------|---|
| <input type="checkbox"/><br>(9) Dk | (1) fine ---> GO TO Q43<br>(2) prison ---> GO TO Q42<br>(3) community service ---> GO TO Q43<br>(4) suspended sentence ---> GO TO Q43<br>(5) any other sentence ---> GO TO Q43<br>(9) don't know ---> GO TO Q43 |
|------------------------------------|---|

42 << IF PRISON >> For **how long do you think he should go to prison?**

--	--

(99) Dk

- (1) 1 month or less
- (2) 2 - 6 months
- (3) 6 months - 1 year
- (4) 1 year
- (5) 2 years
- (6) 3 years
- (7) 4 years
- (8) 5 years
- (9) 6-10 years
- (10) 11-15 years
- (11) 16-19 years
- (12) 20-24 years
- (13) more than 24 years
- (14) life sentence

Q43 In order to help us understand why some homes are more at risk of crime than others, could I ask you a few questions about the security of your houses? Is your house protected by the following..

<<READ OUT EACH MENTIONED SAFETY MEASURE>>

<<ASSURE RESPONDENT THAT THESE DATA WILL BE TREATED CONFIDENTIALLY AND ANONYMOUSLY>>

(1) yes (2) no (8) refusal (9) don't know

- |     |  |  |
|-----|--|--|
| 431 |  | <b>a burglar alarm</b>   |
| 431 |  | <b>special door locks</b>  |
| 432 |  | <b>special window or door grilles</b>                                    |
| 433 |  | <b>a dog that would detect a burglar</b>                                 |
| 434 |  | <b>a high fence</b>  |
| 435 |  | <b>a caretaker of security guard</b>                                     |
| 436 |  | <b>a formal neighbourhood watch scheme</b>                               |
| 437 |  | <b>friendly arrangements with neighbours to watch each others houses</b> |
| 438 |  | <b>not protected by any of these</b>                                     |

44

**Do you or someone else in your household own a handgun, shotgun, rifle or air rifle?**

(9) Dk

- (1) yes ---> GO TO Q45
- (2) no ---> GO TO END
- (8) refused ---> GO TO END
- (9) don't know ---> GO TO END

Q45

**Could you tell me which sort of gun or guns you own?**

  
  
  
  
  

(9) Dk

- << MULTIPLE ANSWER POSSIBLE - CODE ALL GUNS IF MORE THAN ONE >>
- (1) handgun
  - (2) shotgun
  - (3) rifle
  - (4) air rifle
  - (5) other rifle
  - (8) refused to say

Q45

**For what reason do you own the gun (guns)?**

  
  
  
  
  

(9) Dk

- << MULTIPLE ANSWER POSSIBLE >>
- (1) for hunting
  - (2) target shooting (sports)
  - (3) as part of a collection (collector's item)
  - (4) for crime prevention/protection
  - (5) in armed forces or the police
  - (6) because it has always been in our family/home
  - (8) refused to answer

END

**Thank you very much for your co-operation in this survey. We realize that we have been asking you some difficult questions. So if you like, I can give you again a telephone number of a person in my office if you want to check.**