

Kyrgyzstan Public Safety Survey 2015

Good day! I am an interviewer of El-Pikir Company. We are currently conducting a scientific survey concerning “Public Safety in Kyrgyzstan” on behalf of the Civil Union for Reforms and the Result, a coalition of non-governmental organizations promoting police reforms.

INT: If asked what the study is about (as regards content)?

Public safety in Kyrgyzstan is a public issue, often discussed in the media. The survey means to identify the experiences of the citizens of Kyrgyzstan with crime and the police.

Household Composition

KG.1. In order to determine which person in your households I should interview, I would like to know about the composition of your household. Including yourself, how many people are there in the household aged sixteen and over ?

<<INT: REFERS TO CURRENT HOUSEHOLD. A HOUSEHOLD COMPRISES PEOPLE WHO REGULARLY EAT TOGETHER>>

Total number of persons in household_____

- 1 1
- 2 2
- 3 3
- 4 4 or more

Respondent selection

KG.2. We’d like to interview the person within your household whose birthday is next and who’s at least 16 years old. Who would that be in your household?

I’d like to interview this person, is it possible to do that right now?

If same person, go to part A0

If other person

I am an interviewer of El_pikir Company. We are currently conducting a scientific survey concerning “Public Safety in Kyrgyzstan” on behalf of the Civil Union for Reforms and the Results, a coalition of non-governmental organizations promoting police reforms.

INT: What is the study about (as regards content)?

Public safety in Kyrgyzstan is a public issue, often discussed in the media. The survey means to identify the experiences of the citizens of Kyrgyzstan with crime and the police.

May I please ask you a few questions? This interview won’t take much of your time. Your answers will, of course, be treated confidentially and anonymously. Go to F2.

F2. Age

May I ask you what is your age ?

_____ [RECORD FULL AGE] Go to **A01**

Part A: Fear of crime and attitude towards law enforcement

A0 May I please ask you a few questions? This interview won't take much of your time. Your answers will, of course, be treated confidentially and anonymously.
Go to **F2**.

A01 I would first like to ask some questions about your opinion of crime problems in your area.

A1. What do you think, has the level of crime over the last 5 years increased, remained the same or decreased in Kyrgyzstan?

Increased	1
Remained the same	2
Decreased	3
DK	9

A2. Over the next 5 years, do you think the level of crime in Kyrgyzstan will increase, remain the same, or decline?

Will increase	1
Will remain the same	2
Will decline	3
DK (<i>spontaneous</i>)	9

How safe do you feel alone at night

A3. How safe do you feel walking alone in your area after dark? Do you feel very safe, fairly safe, a bit unsafe, or very unsafe?

<<INT: IF RESPONDENTS SAYS 'NEVER GOES OUT', STRESS>>

How safe would you feel?

- 1 Very Safe
- 2 Fairly Safe
- 3 A Bit Unsafe
- 4 Very Unsafe
- 5 Never Go Out After Dark
- 6 [DK]

Likelihood of burglary in the next 12 month

A4. What would you say are the chances that over the next twelve months someone will try to break into your home to steal something? Do you think this is not at all likely, not very likely, fairly likely, or very likely?

- 1 Not At All Likely
- 2 Not Very Likely
- 3 Fairly Likely
- 4 Very Likely
- 5 [DK]

Worried about terrorism

A5. How worried are you about being victim of a terrorist attack in your country? Are you not worried at all, a bit worried, quite worried or very worried?

- 1 Not worried at all
- 2 A bit worried
- 3 Quite worried
- 4 Very worried
- 5 [DK]

Worried about organized crime groups

A6. How worried are you about the power of organized crime groups in your country?

- 1 Not worried at all
- 2 A bit worried
- 3 Quite worried
- 4 Very worried
- 5 [DK]

Worried about bride stealing

A7. How worried are you that a daughter/grand daughter/sister of yours will be kidnapped by someone for marriage (bride stealing)?

- 1 Not worried at all
- 2 A bit worried
- 3 Quite worried
- 4 Very worried
- 5 [DK]
- 6 Not applicable

Police performance

A8. Taking into account all the things the police in your area are expected to do, would you say they are doing a very good job, a good job, a bad job or a very bad job?

- 1 Very good job
- 2 Good job
- 3 Neither good nor bad job
- 4 Bad job
- 5 Very bad job
- 6 [DK/no opinion]
- 7 Other (never had contact with them)

Court performance

A9. Taking into account all the things the courts in your area are expected to do, how would you assess the courts performance, would you say they are doing a very good job, a good job, a bad job or a very bad job?

- 1 Very good job
- 2 Good job
- 3 Neither good nor bad job
- 4 Bad job
- 5 Very bad job
- 6 [DK/no opinion]
- 7 Other (never had contact with them)

A10. People have different ideas about the sentences, which should be given to offenders. Take for instance the case of a 21-year old man who is found guilty of breaking into someone's home for the second time. This time he has taken a TV. Which of the following sentences do you consider the most appropriate for such a case? Do you prefer a fine, a prison sentence, a community service, a suspended prison sentence, or any other sentence?

<<REPEAT RESPONSE OPTIONS IF NECESSARY>><<SHOW CARD>>

- 1 Fine
- 2 Prison
- 3 Community service
- 4 Suspended prison sentence
- 5 Any other sentence (specify):_____
- 6 [DK/ no opinion]

Part B: Ownership screeners

VICTIMIZATION SCREENERS FOR HOUSEHOLD-RELATED CRIMES

I would now like to ask you some questions about crimes that you or other household members might have experienced during the past 5 years, which is since the beginning of 2010 .

I will now be asking you about crimes that you might have experienced. But first I want to ask you about the ownership of your household of items that could be the target of crime.

Car ownership

C1. First, in the last five years, have you or anyone in your household had a car, van, or pickup truck available for private use?

- 1 Yes
- 2 No

Car theft

C2 In the last five years, have you or anyone else in your household had a car, van or pick-up truck stolen or driven away without permission?

<<INT: INCLUDE LEASED CARS AND COMPANY CARS AVAILABLE FOR PERSONAL USE>> <<HOUSEHOLD MEANS CURRENT HOUSEHOLD MEMBERS>>
<<HOUSEHOLD MEMBERS ARE PEOPLE WHO LIVE IN THE SAME HOUSE AND REGULARLY EAT TOGETHER>>

- 1 Yes
- 2 No
- 3 [DK/cannot remember]

Theft from car

C3. Apart from this, over the past five years have you or anyone else in your household had anything stolen from a car, van or pick-up truck? This includes parts of the car, such as a car mirror or wheel, personal possessions in the car, or other things?

- 1 Yes
- 2 No
- 3 [DK/cannot remember]

Motorcycle ownership

C4. In the last five years, have you or anyone else in your household owned a motorcycle, scooter or moped?

- 1 Yes
- 2 No

Motorcycle theft

C5 In the last five years, have you or anyone else in your household had a motorcycle, scooter or moped stolen or driven away without permission?

- 1 Yes
- 2 No
- 3 [DK/cannot remember]

Bicycle ownership

C6. In the last five years, have you or anyone else in your household owned a bicycle?

- 1 Yes
- 2 No

Bicycle theft

C7. In the last five years, have you or anyone else in your household had a bicycle stolen?

- 1 Yes
- 2 No
- 3 [DK/cannot remember]

Livestock ownership

C8 In the last five years, did you or your household own any livestock (for example sheep, cows or horses)?

- 1 Yes
- 2 No

Livestock theft

C9. Over the last five years have you or other members of your household had any of their livestock stolen?

- 1 Yes
- 2 No
- 3 [DK/cannot remember]

Burglary

C10. Over the past five years, did anyone actually get into your home without permission and steal or try to steal something? I am not including here thefts from the garden, garage, shed or lock-up or from a second home. << INT: INCLUDE CELLARS THAT ARE PART OF THE HOME. >>

- 1 Yes
- 2 No
- 3 [DK/cannot remember]

Bankcard/online-banking ownership

C15 . In the last five years, have you or anyone else in your household used a bankcard/credit card or done online-banking?

- 1 Yes
- 2 No

Bankcard/online-banking fraud

C16 . In the last five years, has information from such credit card, cash card, debit card, bank card or on-line bank account been used without permission, to steal from it?

- 1 Yes
- 2 No
- 3 [DK/cannot remember]

VICTIMIZATION SCREENERS FOR PERSONAL CRIMES

Next I would like to ask you some questions about what may have happened to you personally. These incidents could have taken place in the street, for instance, in a pub, in a park, on public transport, at work, or at home.

Robbery

C11 . In the last five years, has anyone stolen, or tried to steal something from you by using force or threatening you with force?

- 1 Yes
- 2 No
- 3 [DK/cannot remember]

Racket (extortion by peers) **ASK ONLY IF RESPONDENT 16-25 YEARS OF AGE**

C12 . Excluding the robberies just mentioned, have you in the last five years been the victim of a racket at school, university, in the courtyard of residence or the street (extortion by peers) ? (INT THE OFFENDOR SHOULD BE KNOWN AT LEAST BY APPEARANCE)

- 1 Yes
- 2 No
- 3 [DK/cannot remember]

Theft of other personal property

C13 . Excluding thefts by using force or threat, there are many other types of theft of personal property, such as pickpocketing or theft of a purse, wallet, clothing, jewelry, mobile devices, or sports equipment. Over the past five years, have you personally been the victim of any of these incidents?

- 1 Yes
- 2 No
- 3 [DK/cannot remember]

VICTIMIZATION SCREENERS FOR 'NON-CONVENTIONAL' CRIMES

Consumer fraud

C14 . Now changing the subject, in the last five years, were you yourself the victim of a consumer fraud. In other words, have you been cheated in terms of the quality, quantity or pricing of goods being sold or services delivered to you? This could also have happened when you bought something over Internet.

- 1 Yes
- 2 No
- 3 [DK/cannot remember]

Bribery

C17 . In the last five years, has anyone such as a police officer, other government official (for example an inspector or a customs officer), a doctor, or teacher asked you, or expected you to pay a bribe [or backhander] for his or her services?

- 1 Yes
- 2 No
- 3 [DK/cannot remember]

ASK ONLY MALE RESPONDENTS

I am now going to ask about violent incidents, when someone has used force against you, or threatened to do so. This might have involved someone you knew, or a stranger (someone you did not know at the time).

Assault/ threat – strangers (people not known to you)

C18. In the past five years, has anyone you did not know at the time threatened to hurt you, or actually slapped you, hit you, kicked you, thrown something at you, or attacked or threatened you with a weapon in a way that really frightened you?

- 1 Yes
- 2 No
- 3 [DK/cannot remember]

Assault/threats – people known to you

C19 . Has anyone you knew done such a thing to you in the past five years? This could have been a family member, friend, neighbor, colleague?

- 1 Yes
- 2 No
- 3 [DK/cannot remember]

ASK ONLY FEMALE RESPONDENTS

C20. Apart from the sexual incidents just covered, have you over the past five years been personally attacked or threatened in a way that really frightened you by someone you did know or by a stranger. This can happen either at one's home or elsewhere, such as in a pub, in the street, at school or at your workplace?

- 1 Yes
- 2 No
- 3 [DK/cannot remember]

Part D: victimization details

You have been a victim of one or more crimes in the last five years. I will now ask you a few details about these incidents. I will not of course ask anything about the answers given in total anonymity.

D1 CAR THEFT IF C2 – 1, ASK – D1.1

D1.1 You mentioned the theft of a car. I want to know when this happened. Was it within the last 12 months (since June 2014 till now), or was it before this?

<< INT: IF RESPONDENT HAS BEEN VICTIM MORE THAN ONCE, CODE ALL TIME PERIODS THAT APPLY >> << INT: PROBE AS FAR AS POSSIBLE WHETHER CODE 1 OR 2 APPLIES >>

- 1 Last 12 months *GO TO D1.2*
- 2 Before that *GO TO D1.3*
- 3 [DK / cannot remember] *GO TO D1.3*

D 1.2 How often did it happen in the last 12 months?

- 1 Once
- 2 Twice
- 3 Three times or more
- 4 [DK / cannot remember]

D1.3 The last time this happened, did you get the vehicle back?

- 1 Yes
- 2 No
- 3 [DK / cannot remember]

D1.4 The last time this happened, did you or anyone else report the incident to the police? (INT: READ OUT ANSWER OPTIONS; MULTIPLE CHOICE POSSIBLE)

- 1 Yes, via phone *GO TO D1.6*
- 2 Yes, in person at the police station *GO TO D1.6*
- 3 No, didn't report *GO TO D1.5*
- 4 DK/difficult to answer *CHECK CRIME VICTIMISATION LIST*

D 1.5 Why police were not informed

<< INT: MULTIPLE RESPONSES ARE POSSIBLE. DO NOT READ OUT RESPONSE CATEGORIES BELOW, BUT CODE ANSWERS IN THE MOST APPROPRIATE CATEGORY/CATEGORIES >>

- 1 Not serious enough
- 2 Police could do nothing / lack of proof
- 3 Police won't do anything about it
- 4 Fear / dislike of the police / didn't want involvement with police
- 5 Reported to other authorities instead
- 6 Solved it myself/ my family resolved it / perpetrator known to me
- 7 No insurance
- 8 Fear of reprisals
- 9 Inconvenient / police too far away / too much trouble
- 10 Other reasons
- 11 Don't know

CHECK CRIME VICTIMISATION LIST

D1.6 Has the police accepted your written statement ?

- 1 Yes
- 2 No
- 3 [DK / cannot remember]

D 1.7 Overall, how satisfied were you with the way the police handled the matter? Were you very satisfied, fairly satisfied, neither satisfied nor dissatisfied, a bit dissatisfied or very dissatisfied?

- 1 Very satisfied *CHECK CRIME VICTIMISATION LIST*
- 2 Fairly satisfied *CHECK CRIME VICTIMISATION LIST*
- 3 Neither satisfied nor dissatisfied *CHECK CRIME VICTIMISATION LIST*
- 4 A bit dissatisfied *GO TO D1.8*
- 5 Very dissatisfied *GO TO D1.8*
- 6 [DK / cannot remember] *CHECK CRIME VICTIMISATION LIST*

D1.8 For what reasons were you dissatisfied? You can give more than one reason.

<< INT: MULTIPLE RESPONSES ARE POSSIBLE. DO NOT READ OUT RESPONSE CATEGORIES BELOW, BUT CODE ANSWERS IN THE MOST APPROPRIATE CATEGORY/ CATEGORIES >>

- 1 Did not accept my statement
- 2 Didn't do enough
- 3 Were not interested
- 4 Didn't find or apprehend the offender
- 5 Didn't recover my property (goods)
- 6 Didn't keep me properly informed
- 7 Didn't treat me correctly / were impolite
- 8 Were slow to arrive
- 9 Other reasons
- 10 [DK] (spontaneous)

END OF SECTION – CHECK CRIME VICTIMISATION LIST

D2 THEFT FROM CAR

IF C3 – 1, ASK D2.1

D2.1 You mentioned the theft from a car (van / pick-up truck). Could you tell me when this happened. Was it within the last 12 months (since June 2014 till now), or was it longer ago ?

<< INT: IF RESPONDENT HAS BEEN VICTIM MORE THAN ONCE, CODE ALL TIME PERIODS THAT APPLY >>

- 1 Last 12 months *GO TO D 2.2*
- 2 Before that *GO TO D 2.3*
- 3 [DK / cannot remember] *GO TO D 2.3.*

D2.2 How often did it happen in the last 12 months?

- 1 Once
- 2 Twice
- 3 Three times or more
- 4 [DK / cannot remember]

D2.3 The last time this happened, did you or anyone else report the incident to the police? (INT: READ OUT ANSWER OPTIONS; MULTIPLE CHOICE POSSIBLE)

- | | |
|--|---------------------------------------|
| 1 Yes, via phone | <i>GO TO D2.5</i> |
| 2 Yes, in person at the police station | <i>GO TO D2.5</i> |
| 3 No, didn't report | <i>GO TO D2.4</i> |
| 4 DK/difficult to answer | <i>CHECK CRIME VICTIMISATION LIST</i> |

D2.4 Why police were not informed?

<< INT: MULTIPLE RESPONSES ARE POSSIBLE. DO NOT READ OUT RESPONSE CATEGORIES BELOW, BUT CODE ANSWERS IN THE MOST APPROPRIATE CATEGORY >>

- 1 Not serious enough
- 2 Police could do nothing / lack of proof
- 3 Police won't do anything about it
- 4 Fear / dislike of the police / didn't want involvement with police
- 5 Reported to other authorities instead
- 6 Solved it myself/ my family resolved it / perpetrator known to me
- 7 No insurance
- 8 Fear of reprisals
- 9 Inconvenient / police too far away / too much trouble
- 10 Other reasons
- 11 Don't know

CHECK CRIME VICTIMISATION LIST

D2.5 Has the police accepted your written statement?

- 1 Yes
- 2 No
- 3 [DK / cannot remember]

D 2.6 Overall, how satisfied were you with the way the police handled the matter? Were you very satisfied, fairly satisfied, neither satisfied nor dissatisfied, a bit dissatisfied or very dissatisfied?

- | | |
|--------------------------------------|---------------------------------------|
| 1 Very satisfied | <i>CHECK CRIME VICTIMISATION LIST</i> |
| 2 Fairly satisfied | <i>CHECK CRIME VICTIMISATION LIST</i> |
| 3 Neither satisfied nor dissatisfied | <i>CHECK CRIME VICTIMISATION LIST</i> |
| 4 A bit dissatisfied | <i>GO TO D2.7</i> |
| 5 Very dissatisfied | <i>GO TO D2.7.</i> |
| 6 [DK / cannot remember] | <i>CHECK CRIME VICTIMISATION LIST</i> |

D 2.7 For what reasons were you dissatisfied? You can give more than one reason.

<< INT: MULTIPLE RESPONSES ARE POSSIBLE. DO NOT READ OUT RESPONSE CATEGORIES BELOW, BUT CODE ANSWERS IN THE MOST APPROPRIATE CATEGORY >>

- 1 Didn't take my statement
- 2 Did not do enough
- 3 Were not interested
- 4 Didn't find or apprehend the offender
- 5 Didn't recover my property (goods)
- 6 Didn't keep me properly informed
- 7 Didn't treat me correctly / were impolite
- 8 Were slow to arrive
- 9 Other reasons
- 10 [DK] (spontaneous)

END OF SECTION – CHECK CRIME VICTIMISATION LIST

D3 MOTORCYCLE THEFT

IF C5-1, ASK D3.1

D3.1 You mentioned theft of a motorcycle or moped. I want to know when this happened. Was it within the last 12 months (since June 2014 till now) or was it longer ago? << INT: IF RESPONDENT HAS BEEN VICTIM MORE THAN ONCE, CODE ALL TIME PERIODS THAT APPLY >>

- 1 Last 12 months *GO TO D3.3*
- 2 Longer ago *GO TO D3.4*
- 3 [DK / cannot remember] *GO TO D3.4*

D 3.2 How often did it happen in the last 12 months?

- 1 Once
- 2 Twice
- 3 Three times or more
- 4 [DK / cannot remember]

D 3.3 The last time this happened, did you or anyone else report the incident to the police? (INT: READ OUT ANSWER OPTIONS; MULTIPLE CHOICE POSSIBLE)

- 1 Yes, via phone *GO TO D3.5*
- 2 Yes, in person at the police station *GO TO D3.5*
- 3 No, didn't report *GO TO D3.4*
- 4 DK/difficult to answer *CHECK CRIME VICTIMISATION LIST*

D 3.4 Why police were not informed

<< INT: MULTIPLE RESPONSES ARE POSSIBLE. DO NOT READ OUT RESPONSE CATEGORIES BELOW, BUT CODE ANSWERS IN THE MOST APPROPRIATE CATEGORY/CATEGORIES >>

- 1 Not serious enough
- 2 Police could do nothing / lack of proof
- 3 Police won't do anything about it
- 4 Fear / dislike of the police / didn't want involvement with police
- 5 Reported to other authorities instead
- 6 Solved it myself/ my family resolved it / perpetrator known to me
- 7 No insurance
- 8 Fear of reprisals
- 9 Inconvenient / police too far away / too much trouble
- 10 Other reasons
- 11 Don't know

CHECK CRIME VICTIMISATION LIST

D3.5 Has the police accepted your written statement?

- 1 Yes
- 2 No
- 3 [DK / cannot remember]

D3.6 Overall, how satisfied were you with the way the police handled the matter? Were you very satisfied, fairly satisfied, neither satisfied nor dissatisfied, a bit dissatisfied or very dissatisfied?

- | | |
|--------------------------------------|---------------------------------------|
| 1 Very satisfied | <i>CHECK CRIME VICTIMISATION LIST</i> |
| 2 Fairly satisfied | <i>CHECK CRIME VICTIMISATION LIST</i> |
| 3 Neither satisfied nor dissatisfied | <i>CHECK CRIME VICTIMISATION LIST</i> |
| 4 A bit dissatisfied | <i>GO TO D3.7</i> |
| 5 Very dissatisfied | <i>GO TO D3.7</i> |
| 6 [DK / cannot remember] | <i>CHECK CRIME VICTIMISATION LIST</i> |

D3.7 For what reasons were you dissatisfied? You can give more than one reason.

<< INT: MULTIPLE RESPONSES ARE POSSIBLE. DO NOT READ OUT RESPONSE CATEGORIES BELOW, BUT CODE ANSWERS IN THE MOST APPROPRIATE CATEGORIES >>

- 1 Did not accept my statement
- 2 Didn't do enough
- 3 Were not interested
- 4 Didn't find or apprehend the offender
- 5 Didn't recover my property (goods)
- 6 Didn't keep me properly informed
- 7 Didn't treat me correctly / were impolite
- 8 Were slow to arrive
- 9 Other reasons
- 10 [DK] (spontaneous)

END OF SECTION – CHECK CRIME VICTIMISATION LIST

D4 BICYCLE THEFT

-IF C7-1, ASK D4.1

D4.1 You mentioned theft of a bicycle. I want to know when this happened. Was it within the last 12 months (since June 2014 till now) or was it before this? << INT: IF RESPONDENT HAS BEEN VICTIM MORE THAN ONCE, CODE ALL TIME PERIODS THAT APPLY >>

- 1 Last 12 months *GO TO D4.2*
- 2 Longer ago *GO TO D4.3*
- 3 [DK / cannot remember] *GO TO D4.3*

D4.2 How often did it happen in the last 12 months?

- 1 Once
- 2 Twice
- 3 Three times or more
- 4 [DK / cannot remember/ refuses to say]

D 4.3 The last time this happened, did you or anyone else report the incident to the police? (INT: READ OUT ANSWER OPTIONS; MULTIPLE CHOICE POSSIBLE)

- 1 Yes, via phone *GO TO D4.5*
- 2 Yes, in person at the police station *GO TO D4.5*
- 3 No, didn't report *GO TO D4.4*
- 4 DK/difficult to answer *CHECK CRIME VICTIMISATION LIST*

D4.4. Why police were not informed

<< INT: MULTIPLE RESPONSES ARE POSSIBLE. DO NOT READ OUT RESPONSE CATEGORIES BELOW, BUT CODE ANSWERS IN THE MOST APPROPRIATE CATEGORY/CATEGORIES >>

- 1 Not serious enough
- 2 Police could do nothing / lack of proof
- 3 Police won't do anything about it
- 4 Fear / dislike of the police / didn't want involvement with police
- 5 Reported to other authorities instead
- 6 Solved it myself/ my family resolved it / perpetrator known to me
- 7 No insurance
- 8 Fear of reprisals
- 9 Inconvenient / police too far away / too much trouble
- 10 Other reasons
- 11 Don't know

CHECK CRIME VICTIMISATION LIST

D4.5 Has the police accepted your written statement?

- 1 Yes
- 2 No
- 3 [DK / cannot remember]

D4.6 Overall, how satisfied were you with the way the police handled the matter? Were you very satisfied, fairly satisfied, neither satisfied nor dissatisfied, a bit dissatisfied or very dissatisfied?

- | | |
|--------------------------------------|---------------------------------------|
| 1 Very satisfied | <i>CHECK CRIME VICTIMISATION LIST</i> |
| 2 Fairly satisfied | <i>CHECK CRIME VICTIMISATION LIST</i> |
| 3 Neither satisfied nor dissatisfied | <i>CHECK CRIME VICTIMISATION LIST</i> |
| 4 A bit dissatisfied | <i>GO TO D4.7</i> |
| 5 Very dissatisfied | <i>GO TO D4.7</i> |
| 6 [DK / cannot remember] | <i>CHECK CRIME VICTIMISATION LIST</i> |

D4.7 For what reasons were you dissatisfied? You can give more than one reason.

<< INT: MULTIPLE RESPONSES ARE POSSIBLE. DO NOT READ OUT RESPONSE CATEGORIES BELOW, BUT CODE ANSWERS IN THE MOST APPROPRIATE CATEGORY >>

- 1 Did not accept my statement
- 2 Didn't do enough
- 3 Were not interested
- 4 Didn't find or apprehend the offender
- 5 Didn't recover my property (goods)
- 6 Didn't keep me properly informed
- 7 Didn't treat me correctly / were impolite
- 8 Were slow to arrive
- 9 Other reasons
- 10 [DK] (spontaneous)

END OF SECTION - CHECK CRIME VICTIMISATION LIST

D5 Livestock theft

IF C9-1, ASK D5.1

D5.1 You mentioned livestock theft . I want to know when this happened. Was it within the last 12 months (since June 2014 till now) or was it before this? << INT: IF RESPONDENT HAS BEEN VICTIM MORE THAN ONCE, CODE ALL TIME PERIODS THAT APPLY >>

- 1 Last 12 months *GO TO D5.2*
- 2 Longer ago *GO TO D5.3*
- 3 [DK / cannot remember] *GO TO D5.3*

D5.2 How often did it happen in the last 12 months?

- 1 Once
- 2 Twice
- 3 Three times or more

D5.3 Where did the last case of cattle theft happen? <<INT. READ OUT THE POSSIBLE ANSWERS>>

<<INT. IF VICTIM MORE THAN ONCE OVER THE PAST FIVE YEARS, ASK ABOUT THE LAST TIME THIS HAPPENED >>

Animal corral/ stable	1
in the yard of home	2
Near home/residence	3
Pasture	4
Other	5
DK/can't remember	9

D 5.4 The last time this happened, did you or anyone else report the incident to the police? (INT: READ OUT ANSWER OPTIONS; MULTIPLE CHOICE POSSIBLE)

- 1 Yes, via phone *GO TO D5.6*
- 2 Yes, in person at the police station *GO TO D5.6*
- 3 No, didn't report *GO TO D5.5*
- 4 DK/difficult to answer *CHECK CRIME VICTIMISATION LIST*

D5.5 Why police were not informed?

<< INT: MULTIPLE RESPONSES ARE POSSIBLE. DO NOT READ OUT RESPONSE CATEGORIES BELOW, BUT CODE ANSWERS IN THE MOST APPROPRIATE CATEGORY >>

- 1 Not serious enough
- 2 Police could do nothing / lack of proof
- 3 Police won't do anything about it
- 4 Fear / dislike of the police / didn't want involvement with police
- 5 Reported to other authorities instead
- 6 Solved it myself/ my family resolved it / perpetrator known to me
- 7 No insurance
- 8 Fear of reprisals
- 9 Inconvenient / police too far away / too much trouble
- 10 Other reasons
- 11 Don't know

CHECK CRIME VICTIMISATION LIST

D 5.6 Has the police accepted your written statement?

- 1 Yes
- 2 No
- 3 [DK/cannot remember]

D 5.7 Overall, how satisfied were you with the way the police handled the matter? Were you very satisfied, fairly satisfied, neither satisfied nor dissatisfied, a bit dissatisfied or very dissatisfied?

- 1 Very satisfied *CHECK CRIME VICTIMISATION LIST*
- 2 Fairly satisfied *CHECK CRIME VICTIMISATION LIST*
- 3 Neither satisfied nor dissatisfied *CHECK CRIME VICTIMISATION LIST*
- 4 A bit dissatisfied *GO TO D5.8*
- 5 Very dissatisfied *GO TO D5.8*
- 6 [DK / cannot remember] *CHECK CRIME VICTIMISATION LIST*

D 5.8 For what reasons were you dissatisfied? You can give more than one reason.

<< INT: MULTIPLE RESPONSES ARE POSSIBLE. DO NOT READ OUT RESPONSE CATEGORIES BELOW, BUT CODE ANSWERS IN THE MOST APPROPRIATE CATEGORY >>

- 6 Didn't take my statement
- 7 Did not do enough
- 8 Were not interested
- 9 Didn't find or apprehend the offender
- 10 Didn't recover my property (goods)
- 6 Didn't keep me properly informed
- 7 Didn't treat me correctly / were impolite
- 8 Were slow to arrive
- 9 Other reasons
- 10 [DK] (spontaneous)

END OF SECTION – CHECK CRIME VICTIMISATION LIST

D6 BURGLARY

IF C10 - 1, ASK D6.1

D6.1 You mentioned a burglary in your main home. I want to know when this happened. Was it within the last 12 months (since June 2014 till now) or was it before this? << INT: IF RESPONDENT HAS BEEN VICTIM MORE THAN ONCE, CODE ALL TIME PERIODS THAT APPLY >>

- 1 Last 12 months *GO TO D6.2*
- 2 Longer ago *GO TO D6.3*
- 3 [DK / cannot remember] *GO TO D6.3*

D6.2 How often did it happen in the last 12 months?

- 1 Once
- 2 Twice
- 3 Three times or more
- 6 [DK / cannot remember]

D6.3 The last time this happened, was any property stolen (even if you later got it back) or damaged? << INT: IF VICTIM MORE THAN ONCE OVER THE PAST FIVE YEARS, ASK ABOUT THE LAST TIME THIS HAPPENED >>

- 1 Yes
- 2 No
- 3 [DK / cannot remember]

D6.4 What do you estimate roughly was the value of the stolen and/or damaged property? CONCERNCE THE LAST CASE <<INT.: WRITE IN COST,EVEN IF ONLY A ROUGH ESTIMATE; IN CASE THE PROPERTY WAS BOTH STOLEN AND/OR DAMAGED WRITE COMBINED ESTIMATE>>

..... (RECORD THE COST IN SOM)
DK/cannot remember -9

D6.5 . Did you receive any compensation either from the insurance company, or the offender? (INT: IF “YES”, PROBE “YES, FULL COMPENSATION”, OR “YES, PARTIAL COMPENSATION”)

- 1 Yes, full compensation from insurance
- 2 Yes, partial compensation from insurance
- 3 Yes, full compensation from offender
- 4 Yes, partial compensation from offender
- 5 No
- 6 [DK / cannot remember]

D6.6 The last time this happened, did you or anyone else report the incident to the police? (INT: READ OUT ANSWER OPTIONS; MULTIPLE CHOICE POSSIBLE)

- 1 Yes, via phone *GO TO D6.8*
- 2 Yes, in person at the police station *GO TO D6.8*
- 3 No, didn't report *GO TO D6.7*
- 4 DK/difficult to answer *CHECK CRIME VICTIMISATION LIST*

D6.7 Why police were not informed?

<< INT: MULTIPLE RESPONSES ARE POSSIBLE. DO NOT READ OUT RESPONSE CATEGORIES BELOW, BUT CODE ANSWERS IN THE MOST APPROPRIATE CATEGORIES>>

- 1 Not serious enough
- 2 Police could do nothing / lack of proof
- 3 Police won't do anything about it
- 4 Fear / dislike of the police / didn't want involvement with police
- 5 Reported to other authorities instead
- 6 Solved it myself/ my family resolved it / perpetrator known to me
- 7 No insurance
- 8 Fear of reprisals
- 9 Inconvenient / police too far away / too much trouble
- 10 Other reasons
- 11 Don't know

GO TO D6.11

D6.8 Has the police accepted your written statement?

- 1 Yes
- 2 No
- 3 [DK / cannot remember]

D 6.9 Overall, how satisfied were you with the way the police handled the matter? Were you very satisfied, fairly satisfied, neither satisfied nor dissatisfied, a bit dissatisfied, or very dissatisfied?

- | | |
|--------------------------------------|--------------------|
| 1 Very satisfied | <i>GO TO D6.11</i> |
| 2 Fairly satisfied | <i>GO TO D6.11</i> |
| 3 Neither satisfied nor dissatisfied | <i>GO TO D6.11</i> |
| 4 A bit dissatisfied | <i>GO TO D6.10</i> |
| 5 Very dissatisfied | <i>GO TO D6.10</i> |
| 6 [DK / cannot remember] | <i>GO TO D6.11</i> |

D6.10 For what reasons were you dissatisfied? You can give more than one reason.

<< INT: MULTIPLE RESPONSES ARE POSSIBLE. DO NOT READ OUT RESPONSE CATEGORIES BELOW, BUT CODE ANSWERS IN THE MOST APPROPRIATE CATEGORY >>

- 1 Did not accept my statement
- 2 Didn't do enough
- 3 Were not interested
- 4 Didn't find or apprehend the offender
- 5 Didn't recover my property (goods)
- 6 Didn't keep me properly informed
- 7 Didn't treat me correctly / were impolite
- 8 Were slow to arrive
- 9 Other reasons
- 10 [DK] (spontaneous)

D6.11 In some countries, agencies have been set up to help victims of crime by giving information, practical or emotional support. Did you or anyone else in your household have any contact with a specialized victim support agency after this incident?

- | | |
|--------------------------|---------------------------------------|
| 1 Yes | <i>CHECK CRIME VICTIMISATION LIST</i> |
| 2 No | GO TO D6.12 |
| 3 [DK / cannot remember] | GO TO D6.12 |

D6.12 Do you think that the services of a specialized agency to help victims of crime would have been useful for you after this incident?

- 1 Yes
- 2 No
- 3 [DK / cannot remember]

END OF SECTION – CHECK CRIME VICTIMISATION LIST

D 7 ROBBERY

IF C11 - 1, ASK D7.1

D 7.1 You mentioned that someone had stolen, or tried to steal, something from you by using force or threatening you with force. I want to know when this happened.

Was it within the last 12 months (since June 2014 till now). Or was it before this? <<

INT: IF RESPONDENT HAS BEEN VICTIM MORE THAN ONCE, CODE ALL TIME PERIODS THAT APPLY >>

- 1 Last 12 months *GO TO D6.2*
- 2 Before that *GO TO D6.3*
- 3 [DK / cannot remember] *GO TO D6.3*

D 7.2 How often did it happen in the last 12 months?

- 1 Once
- 2 Twice
- 3 Three times or more
- 4 [DK / cannot remember/ refuses to say]

D 7.3 Last time, was anything actually stolen?

- 1 Yes
- 2 No
- 3 [DK / cannot remember]

D7.4 Did any of the offenders have a weapon or something they used or threatened to use as a weapon?

- 1 Yes
- 2 No
- 3 [DK / cannot remember]

D7.5 The last time this happened, did you or anyone else report the incident to the police? (INT: READ OUT ANSWER OPTIONS; MULTIPLE CHOICE POSSIBLE)

- 1 Yes, via phone *GO TO D7.7*
- 2 Yes, in person at the police station *GO TO D7.7*
- 3 No, didn't report *GO TO D7.6*
- 4 DK/difficult to answer *GO TO D7.10*

D7.6 Why police were not informed? << INT: MULTIPLE RESPONSES ARE POSSIBLE. DO NOT READ OUT RESPONSE CATEGORIES BELOW, BUT CODE ANSWERS IN THE MOST APPROPRIATE CATEGORIES >>

- 1 Not serious enough
- 2 Police could do nothing / lack of proof
- 3 Police won't do anything about it
- 4 Fear / dislike of the police / didn't want involvement with police
- 5 Reported to other authorities instead
- 6 Solved it myself/ my family resolved it / perpetrator known to me
- 7 No insurance
- 8 Fear of reprisals
- 9 Inconvenient / police too far away / too much trouble
- 10 Other reasons
- 11 Don't know

GO TO D7.10

D 7.7 Has the police taken your written statement?

- 1 Yes
- 2 No
- 3 [DK / cannot remember]

D 7.8 Overall, how satisfied were you with the way the police handled the matter? Were you very satisfied, fairly satisfied, neither satisfied nor dissatisfied, a bit dissatisfied, or very dissatisfied?

- 1 Very satisfied *GO TO D7.10*
- 2 Fairly satisfied *GO TO D7.10*
- 3 Neither satisfied nor dissatisfied *GO TO D7.10*
- 4 A bit dissatisfied *GO TO D7.9*
- 5 Very dissatisfied *GO TO D7.9*
- 6 [DK / cannot remember] *GO TO D7.10*

D 7.9 For what reasons were you dissatisfied? You can give more than one reason.

<< INT: MULTIPLE RESPONSES ARE POSSIBLE. DO NOT READ OUT RESPONSE CATEGORIES BELOW, BUT CODE ANSWERS IN THE MOST APPROPRIATE CATEGORY >>

- 1 Did not accept my statement
- 2 Didn't do enough
- 3 Were not interested
- 4 Didn't find or apprehend the offender
- 5 Didn't recover my property (goods)
- 6 Didn't keep me properly informed
- 7 Didn't treat me correctly / were impolite
- 8 Were slow to arrive
- 9 Other reasons
- 10 [DK] (spontaneous)

D7.10 In some countries, agencies have been set up to help victims of crime by giving information, practical or emotional support. Did you or anyone else in your household have any contact with a specialized victim support agency after this incident?

- 1 Yes *CHECK CRIME VICTIMISATION LIST*
- 2 No *GO TO D7.11*
- 3 [DK / cannot remember] *GO TO D7.11*

D7.11 Do you think that the services of a specialized agency to help victims of crime would have been useful for you after this incident?

- 1 Yes
- 2 No
- 3 [DK / cannot remember]

END OF SECTION – CHECK CRIME VICTIMISATION LIST

D 8 RACKET

IF C12 - 1, ASK D8.1

D 8.1 You mentioned that you have been victim of a racket at school, university, in the courtyard of residence or the street. I want to know when this happened. Was it within: the last 12 months (since June 2014 till now) or was it longer ago?

<< INT: IF RESPONDENT HAS BEEN VICTIM MORE THAN ONCE, CODE ALL TIME PERIODS THAT APPLY >>

- 1 Last 12 months *GO TO D 8.2*
- 2 Longer ago *GO TO D 8.3*
- 3 [DK / cannot remember] *GO TO D 8.3*

D 8.2 How often did it happen in the last 12 months?

- 1 Once
- 2 Twice
- 3 Three times or more
- 4 [DK / cannot remember/ refuses to say]

D 8.3 The last time this happened, did you or anyone else report the incident to the police?

- 1 Yes, via phone *GO TO D8.5*
- 2 Yes, in person at the police station *GO TO D8.5*
- 3 No, didn't report *GO TO D8.4*
- 4 DK/difficult to answer *CHECK CRIME VICTIMISATION LIST*

D8.4 Why police were not informed?

<< INT: MULTIPLE RESPONSES ARE POSSIBLE. DO NOT READ OUT RESPONSE CATEGORIES BELOW, BUT CODE ANSWERS IN THE MOST APPROPRIATE CATEGORIES >>

- 1 Not serious enough
- 2 Police could do nothing / lack of proof
- 3 Police won't do anything about it
- 4 Fear / dislike of the police / didn't want involvement with police
- 5 Reported to other authorities instead
- 6 Solved it myself/ my family resolved it / perpetrator known to me
- 7 No insurance
- 8 Fear of reprisals
- 9 Inconvenient / police too far away / too much trouble
- 10 Other reasons
- 11 Don't know

CHECK CRIME VICTIMISATION LIST

D 8.5 Has the police taken your written statement?

- 1 Yes
- 2 No
- 3 [DK / cannot remember]

D8.6 Overall, how satisfied were you with the way the police handled the matter? Were you very satisfied, fairly satisfied, neither satisfied nor dissatisfied, a bit dissatisfied or very dissatisfied?

- | | |
|--------------------------------------|---------------------------------------|
| 1 Very satisfied | <i>CHECK CRIME VICTIMISATION LIST</i> |
| 2 Fairly satisfied | <i>CHECK CRIME VICTIMISATION LIST</i> |
| 3 Neither satisfied nor dissatisfied | <i>CHECK CRIME VICTIMISATION LIST</i> |
| 4 A bit dissatisfied | <i>GO TO D8.7</i> |
| 5 Very dissatisfied | <i>GO TO D8.7</i> |
| 6 [DK / cannot remember] | <i>CHECK CRIME VICTIMISATION LIST</i> |

D8.7 For what reasons were you dissatisfied? You can give more than one reason.

<< INT: MULTIPLE RESPONSES ARE POSSIBLE. DO NOT READ OUT RESPONSE CATEGORIES BELOW, BUT CODE ANSWERS IN THE MOST APPROPRIATE CATEGORY/ CATEGORIES >>

- 1 Did not accept my statement
- 2 Didn't do enough
- 3 Were not interested
- 4 Didn't find or apprehend the offender
- 5 Didn't recover my property (goods)
- 6 Didn't keep me properly informed
- 7 Didn't treat me correctly / were impolite
- 8 Were slow to arrive
- 9 Other reasons
- 10 [DK] (spontaneous)

END OF SECTION – CHECK CRIME VICTIMISATION LIST

D9 THEFT OF PERSONAL PROPERTY

—IF C13 - 1, ASK D9.1

D 9.1 You mentioned theft of personal property in which there was no force or threat of force. I want to know when this happened. Was it within the last 12 months (since June 2014 till now). Or was it before this? << INT: IF RESPONDENT HAS BEEN VICTIM MORE THAN ONCE, CODE ALL TIME PERIODS THAT APPLY >>

- 1 Last 12 months *GO TO D 8.2*
- 2 Before that *GO TO D 8.3*
- 3 [DK / cannot remember] *GO TO D 8.3*

D9.2 How often did it happen in the last 12 months?

- 1 Once
- 2 Twice
- 3 Three times or more
- 4 [DK / cannot remember/ refuses to say]

D 9.3 The last time this happened) were you holding or carrying what was stolen (e.g., was it a case of pickpocketing?)

- 1 Yes
- 2 No
- 3 [DK / cannot remember]

D 9.4. The last time this happened) did you or anyone else report the incident to the police? (INT: READ OUT ANSWER OPTIONS; MULTIPLE CHOICE POSSIBLE)

- | | |
|--|--------------------------------|
| 1 Yes, via phone | GO TO D9.6 |
| 2 Yes, in person at the police station | GO TO D9.6 |
| 3 No, didn't report | GO TO D9.5 |
| 4 DK/difficult to answer | CHECK CRIME VICTIMISATION LIST |

D 9.5. Why police were not informed?

<< INT: MULTIPLE RESPONSES ARE POSSIBLE. DO NOT READ OUT RESPONSE CATEGORIES BELOW, BUT CODE ANSWERS IN THE MOST APPROPRIATE CATEGORIES >>

- 1 Not serious enough
- 2 Police could do nothing / lack of proof
- 3 Police won't do anything about it
- 4 Fear / dislike of the police / didn't want involvement with police
- 5 Reported to other authorities instead
- 6 Solved it myself/ my family resolved it / perpetrator known to me
- 7 No insurance
- 8 Fear of reprisals
- 9 Inconvenient / police too far away / too much trouble
- 10 Other reasons
- 11 Don't know

CHECK CRIME VICTIMISATION LIST

D 9.6 Has the police taken your written statement?

- 1 Yes
- 2 No
- 3 [DK / cannot remember]

D 9.7 Overall, how satisfied were you with the way the police handled the matter? Were you very satisfied, fairly satisfied, neither satisfied nor dissatisfied, a bit dissatisfied, or very dissatisfied?

- | | |
|--------------------------------------|--------------------------------|
| 1 Very satisfied | CHECK CRIME VICTIMISATION LIST |
| 2 Fairly satisfied | CHECK CRIME VICTIMISATION LIST |
| 3 Neither satisfied nor dissatisfied | CHECK CRIME VICTIMISATION LIST |
| 4 A bit dissatisfied | GO TO D9.8 |
| 5 Very dissatisfied | GO TO D9.8 |
| 6 [DK / cannot remember] | CHECK CRIME VICTIMISATION LIST |

D9.8 For what reasons were you dissatisfied? You can give more than one reason.

<< INT: MULTIPLE RESPONSES ARE POSSIBLE. DO NOT READ OUT RESPONSE CATEGORIES BELOW, BUT CODE ANSWERS IN THE MOST APPROPRIATE CATEGORY/ CATEGORIES >>

- 1 Did not accept my statement
- 2 Didn't do enough
- 3 Were not interested
- 4 Didn't find or apprehend the offender
- 5 Didn't recover my property (goods)
- 6 Didn't keep me properly informed
- 7 Didn't treat me correctly / were impolite
- 8 Were slow to arrive
- 9 Other reasons
- 10 [DK] (spontaneous)

END OF SECTION – CHECK CRIME VICTIMISATION LIST

D10 CONSUMER FRAUD

IF C14 - 1, ASK D10.1

D10.1 You mentioned being a victim of consumer fraud. I want to know when this happened. Was it within the last 12 months (since June 2014 till now). Or was it before this? << INT: IF RESPONDENT HAS BEEN VICTIM MORE THAN ONCE, CODE ALL TIME PERIODS THAT APPLY >>

- 1 Last 12 months *GO TO D 10.2*
- 2 Longer ago *GO TO D 10.3*
- 3 [DK / cannot remember] *GO TO D 10.3*

D10.2 How often did it happen in the last 12 months?

- 1 Once
- 2 Twice
- 3 Three times or more
- 4 [DK / cannot remember]

D10.3. Last time it happened, was it when buying goods or paying for a service?

- 1 Buying goods
- 2 A service
- 3 Both
- 4 [DK / cannot remember]

D 10.4 Was it an order online on the internet?

- 1 Yes
- 2 No
- 3 [DK / cannot remember]

D10.5 Did you or anyone else report the incident to the police, a consumer authority, or to both? (ONLY ONE ANSWER)

- 1 Police *GO TO D 10.7*
- 2 Consumer authority *CHECK CRIME VICTIMISATION LIST*
- 3 Both *GO TO D 10.7*
- 4 No *GO TO D 10.6*
- 5 [DK / cannot remember] *CHECK CRIME VICTIMISATION LIST*

D 10.6 Why police were not informed?

<< INT: MULTIPLE RESPONSES ARE POSSIBLE. DO NOT READ OUT RESPONSE CATEGORIES BELOW, BUT CODE ANSWERS IN THE MOST APPROPRIATE CATEGORY/CATEGORIES >>

- 1 Not serious enough
- 2 Police could do nothing / lack of proof
- 3 Police won't do anything about it
- 4 Fear / dislike of the police / didn't want involvement with police
- 5 Reported to other authorities instead
- 6 Solved it myself/ my family resolved it / perpetrator known to me
- 7 No insurance
- 8 Fear of reprisals
- 9 Inconvenient / police too far away / too much trouble
- 10 Other reasons
- 11 Don't know

CHECK CRIME VICTIMISATION LIST

D10.7 Has the police accepted your written statement?

- 1 Yes
- 2 No
- 3 [DK / cannot remember]

D10.8 Overall, how satisfied were you with the way the police dealt with the matter? Were you very satisfied, fairly satisfied, neither satisfied nor dissatisfied, a bit dissatisfied, or very dissatisfied?

<< INT: THIS IS ABOUT SATISFACTION WITH THE POLICE ONLY >>

- 1 Very satisfied *CHECK CRIME VICTIMISATION LIST*
- 2 Fairly satisfied *CHECK CRIME VICTIMISATION LIST*
- 3 Neither satisfied nor dissatisfied *CHECK CRIME VICTIMISATION LIST*
- 4 A bit dissatisfied *GO TO D10.9*
- 5 Very dissatisfied *GO TO D10.9*
- 6 [DK / cannot remember] *CHECK CRIME VICTIMISATION LIST*

D10.9 For what reasons were you dissatisfied? You can give more than one reason.

<< INT: MULTIPLE RESPONSES ARE POSSIBLE. DO NOT READ OUT
RESPONSE CATEGORIES BELOW, BUT CODE ANSWERS IN THE MOST
APPROPRIATE CATEGORY/ CATEGORIES >>

- 1 Did not accept my statement
- 2 Didn't do enough
- 3 Were not interested
- 4 Didn't find or apprehend the offender
- 5 Didn't recover my property (goods)
- 6 Didn't keep me properly informed
- 7 Didn't treat me correctly / were impolite
- 8 Were slow to arrive
- 9 Other reasons
- 10 [DK] (spontaneous)

END OF SECTION – CHECK CRIME VICTIMISATION LIST

D11 CARD / ON-LINEFRAUD

-IF C16 - 1, ASK D11.1

D 11.1. You mentioned that someone had used your credit card, cash card, debit card, bank card or online bank account to steal from you, or to defraud you. When did this happen? I want to know when this happened. Was it within the last 12 months (since June 2014 till now). Or was it before this? << INT: IF RESPONDENT HAS BEEN VICTIM MORE THAN ONCE, CODE ALL TIME PERIODS THAT APPLY >>

- 1 Last 12 months *GO TO D9.2*
- 2 Longer ago *GO TO D9.3*
- 3 [DK / cannot remember] *GO TO D9.3*

D11.2 How often did it happen in the last 12 months?

- 1 Once
- 2 Twice
- 3 Three times or more
- 4 [DK / cannot remember]

D 11.3 The last time this happened. Was anything actually stolen?

- 1 Yes
- 2 No
- 3 [DK / cannot remember]

D 11.4 The last time it happened, was one of your cards used (for example, a credit card, debit card, or cash card)? Or was the theft done by on-line banking?

- 1 Card used
- 2 On-line banking
- 3 [DK / cannot remember]

D11.5 Did you or anyone else report the incident to the police, to a bank or some other financial institution, or to both?

- 1 Police *GO TO D11.7*
- 2 Bank / financial institution *GO TO D 11.6*
- 3 Both *GO TO D11.7*
- 4 No *GO TO D 11.6*
- 5 [DK / cannot remember] *CHECK CRIME VICTIMISATION LIST*

D 11.6 Why police were not informed? << INT: MULTIPLE RESPONSES ARE POSSIBLE. DO NOT READ OUT RESPONSE CATEGORIES BELOW, BUT CODE ANSWERS IN THE MOST APPROPRIATE CATEGORY/CATEGORIES >>

- 1 Not serious enough
- 2 Police could do nothing / lack of proof
- 3 Police won't do anything about it
- 4 Fear / dislike of the police / didn't want involvement with police
- 5 Reported to other authorities instead
- 6 Solved it myself/ my family resolved it / perpetrator known to me
- 7 No insurance
- 8 Fear of reprisals
- 9 Inconvenient / police too far away / too much trouble
- 10 Other reasons
- 11 Don't know

CHECK CRIME VICTIMISATION LIST

D11.7 Has the police taken your written statement?

- 1 Yes

- 2 No
- 3 [DK / cannot remember]

D11.8 Overall, how satisfied were you with the way the police dealt with the matter? Were you very satisfied, fairly satisfied, neither satisfied nor dissatisfied, a bit dissatisfied, or very dissatisfied?

<< INT: THIS IS ABOUT SATISFACTION WITH THE POLICE ONLY >>

- 1 Very satisfied *CHECK CRIME VICTIMISATION LIST*
- 2 Fairly satisfied *CHECK CRIME VICTIMISATION LIST*
- 3 Neither satisfied nor dissatisfied *CHECK CRIME VICTIMISATION LIST*
- 4 A bit dissatisfied *GO TO D11.9*
- 5 Very dissatisfied *GO TO D11.9*
- 6 [DK / cannot remember] *CHECK CRIME VICTIMISATION LIST*

D11.9 For what reasons were you dissatisfied? You can give more than one reason.

<< INT: MULTIPLE RESPONSES ARE POSSIBLE. DO NOT READ OUT RESPONSE CATEGORIES BELOW, BUT CODE ANSWERS IN THE MOST APPROPRIATE CATEGORY/ CATEGORIES >>

- 1 Did not accept my statement
- 2 Didn't do enough
- 3 Were not interested
- 4 Didn't find or apprehend the offender
- 5 Didn't recover my property (goods)
- 6 Didn't keep me properly informed
- 7 Didn't treat me correctly / were impolite
- 8 Were slow to arrive
- 9 Other reasons
- 10 [DK] (spontaneous)

END OF SECTION – CHECK CRIME VICTIMISATION LIST

D12 BRIBERY

IF C17 - 1, ASK D12.1

D12.1 You mentioned being forced or expected to pay a bribe [backhander]. When did this happen? I want to know when this happened. Was it within the last 12 months (since June 2014 till now). Or was it before this?

<< INT: IF RESPONDENT HAS BEEN VICTIM MORE THAN ONCE, CODE ALL TIME PERIODS THAT APPLY >>

- 1 Last 12 months
- 2 Longer ago
- 3 [DK / cannot remember]

D12.2. How often did it happen in the last 12 months?

- 1 Once
- 2 Twice
- 3 Three times or more
- 4 [DK / cannot remember]

D12.3 The last time this happened) what type of official was involved? Was it a

police officer, an inspector, a customs officer, some other government official, judge, prosecutor, court clerk , a teacher, or doctor? Or was it someone else? (please specify)

- 1 Police officer
- 2 Inspector (health, construction, food quality, sanitary control or licensing agency)
- 3 Customs officer
- 4 Some other government official
- 5 Someone involved in the law (judge, prosecutor, court clerk etc)
- 6 Teacher / professor/ other school staff)
- 7 Doctor (or other medical personnel)
- 8 Someone else
- 9 [DK / cannot remember]

D12.4 Did you or anyone else report the incident to the police, prosecutor's office, or Anticorruptional service of national security state committee? (MULTIPLE ANSWERS POSSIBLE)

- | | |
|---|---------------------------------------|
| 1 Police | <i>GO TO D12. 6</i> |
| 2 prosecutor's office | <i>GO TO D12. 6</i> |
| 3 Anticorruptional service of national security state committee | <i>GO TO D12. 6</i> |
| 4 No | <i>GO TO D12.5</i> |
| 5 [DK / cannot remember] | <i>CHECK CRIME VICTIMISATION LIST</i> |

D12.5 Why they were not informed?

<< INT: MULTIPLE RESPONSES ARE POSSIBLE. DO NOT READ OUT RESPONSE CATEGORIES BELOW, BUT CODE ANSWERS IN THE MOST APPROPRIATE CATEGORY/CATEGORIES >>

- 1 Not serious enough
- 2 Police could do nothing / lack of proof
- 3 Police won't do anything about it
- 4 Fear / dislike of the police / didn't want involvement with police
- 6 Solved it myself/ my family resolved it / perpetrator known to me
- 7 No insurance
- 8 Fear of reprisals
- 9 Inconvenient / police too far away / too much trouble
- 10 Other reasons
- 11 Don't know

CHECK CRIME VICTIMISATION LIST

D12. 6 Have they accepted your written statement?

- 1 Yes
- 2 No
- 3 [DK / cannot remember]

D 12.7 Overall, how satisfied were you with the way they dealt with the matter?

Were you very satisfied, fairly satisfied, neither satisfied nor dissatisfied, a bit dissatisfied, or very dissatisfied?

- | | |
|--------------------------------------|---------------------------------------|
| 1 Very satisfied | <i>CHECK CRIME VICTIMISATION LIST</i> |
| 2 Fairly satisfied | <i>CHECK CRIME VICTIMISATION LIST</i> |
| 3 Neither satisfied nor dissatisfied | <i>CHECK CRIME VICTIMISATION LIST</i> |
| 4 A bit dissatisfied | <i>GO TO D12.8</i> |
| 5 Very dissatisfied | <i>GO TO D12.8</i> |
| 6 [DK / cannot remember] | <i>CHECK CRIME VICTIMISATION LIST</i> |

D12.8 For what reasons were you dissatisfied? You can give more than one reason.

<< INT: MULTIPLE RESPONSES ARE POSSIBLE. DO NOT READ OUT RESPONSE CATEGORIES BELOW, BUT CODE ANSWERS IN THE MOST APPROPRIATE CATEGORY/ CATEGORIES >>

- 1 Did not accept my statement
- 2 Didn't do enough
- 3 Were not interested
- 4 Didn't find or apprehend the offender
- 5 Didn't recover my property (goods)
- 6 Didn't keep me properly informed
- 7 Didn't treat me correctly / were impolite
- 8 Were slow to arrive
- 9 Other reasons
- 10 [DK] (spontaneous)

END OF SECTION – CHECK CRIME VICTIMISATION LIST

ONLY MALES

D13 ASSAULTS / THREATS – PEOPLE NOT KNOWN

IF C18 - 1, ASK D13.1

D13.1 You mentioned you have been assaulted or threatened by someone you did not know. I want to know when this happened. Was it within the last 12 months (since June 2014 till now). Or was it before this?

<< INT: IF RESPONDENT HAS BEEN VICTIM MORE THAN ONCE, CODE ALL TIME PERIODS THAT APPLY >>

- 1 Last 12 months *GO TO* D 13.2
- 2 Before that *GO TO* D 13.3
- 3 [DK / cannot remember] *GO TO* D 13.3

D 13.2 How often did it happen in the last 12 months?

- 1 Once
- 2 Twice
- 3 Three times or more
- 4 [DK / cannot remember/ refuses to say]

D 13.3 The last time, can you tell me what happened? Were you just threatened, or was force used?

- 1 Just threatened
- 2 Force used
- 3 [DK / refuses to say]

D13.4 Did any of the offenders have a weapon or something they used or threatened to use as a weapon?

- 1 Yes
- 2 No
- 3 [DK / cannot remember / refuses to say]

D13.5 Where other persons present at the scene of the crime ?

- 1 Yes
- 2 No
- 3 [DK / cannot remember / refuses to say]

D13.6 Did any of them tried to stop the offender and/or called the police?

(INT: READ OUT ANSWER OPTIONS; MULTIPLE ANSWERS POSSIBLE)

- 1 Yes, called the police
- 2, Yes, tried to stop the offender
- 3 No
- 4 [DK / cannot remember / refuses to say]

D13.7 To your knowledge, was the offender, or any of the offenders, under the influence of alcohol?

- 1 Yes
- 2 No
- 3 [DK / cannot remember / refuses to say]

D13.8 The last time, were you bruised, scratched, cut or injured in any way?

- 1 Yes
- 2 No
- 3 [DK / cannot remember / refuses to say]

D 13.9 The last time this happened, did you or anyone else report the incident to the police? (INT: READ OUT ANSWER OPTIONS; MULTIPLE CHOICE POSSIBLE)

- | | |
|--|----------------------|
| 1 Yes, via phone | <i>GO TO D13.11</i> |
| 2 Yes, in person at the police station | <i>GO TO D13.11</i> |
| 3 No, didn't report | <i>GO TO D13.10</i> |
| 4 DK/difficult to answer | <i>GO TO D11. 13</i> |

D 13.10 Why police were not informed?

<< INT: MULTIPLE RESPONSES ARE POSSIBLE. DO NOT READ OUT RESPONSE CATEGORIES BELOW, BUT CODE ANSWERS IN THE MOST APPROPRIATE CATEGORY >>

- 1 Not serious enough
- 2 Police could do nothing / lack of proof
- 3 Police won't do anything about it
- 4 Fear / dislike of the police / didn't want involvement with police
- 5 Reported to other authorities instead
- 6 Solved it myself/ my family resolved it / perpetrator known to me
- 7 No insurance
- 8 Fear of reprisals
- 9 Inconvenient / police too far away / too much trouble
- 10 Other reasons
- 11 Don't know

GO TO D 13.14

D13.11 Has the police accepted your written statement?

- 1 Yes
- 2 No
- 3 [DK / cannot remember]

D13.12 Overall, how satisfied were you with the way the police handled the matter? Were you very satisfied, fairly satisfied, neither satisfied nor dissatisfied, a bit dissatisfied, or very dissatisfied?

- | | |
|--------------------------------------|----------------------|
| 1 Very satisfied | <i>GO TO D 13.14</i> |
| 2 Fairly satisfied | <i>GO TO D 13.14</i> |
| 3 Neither satisfied nor dissatisfied | <i>GO TO D 13.14</i> |
| 4 A bit dissatisfied | <i>GO TO D 13.13</i> |
| 5 Very dissatisfied | <i>GO TO D 13.13</i> |
| 6 [DK / cannot remember] | <i>GO TO D 13.14</i> |

D13.13 For what reasons were you dissatisfied? You can give more than one reason.

<< INT: MULTIPLE RESPONSES ARE POSSIBLE. DO NOT READ OUT
RESPONSE CATEGORIES BELOW, BUT CODE ANSWERS IN THE MOST
APPROPRIATE CATEGORY >>

- 1 Did not accept my statement
- 2 Didn't do enough
- 3 Were not interested
- 4 Didn't find or apprehend the offender
- 5 Didn't recover my property (goods)
- 6 Didn't keep me properly informed
- 7 Didn't treat me correctly / were impolite
- 8 Were slow to arrive
- 9 Other reasons
- 10 [DK] (spontaneous)

D 13.14 In some countries, agencies have been set up to help victims of crime by giving information, practical or emotional support. Did you or anyone else in your household have any contact with a specialized victim support agency after this incident?

- | | |
|--------------------------|---------------------------------------|
| 1 Yes | <i>CHECK CRIME VICTIMISATION LIST</i> |
| 2 No | GO TO D 13.15 |
| 3 [DK / cannot remember] | GO TO D 13.15 |

D 13.15 Do you think that the services of a specialized agency to help victims of crime would have been useful for you after this incident?

- 1 Yes
- 2 No
- 3 [DK / cannot remember]

END OF SECTION – CHECK CRIME VICTIMISATION LIST

ONLY MALE RESPONDENTS

D14 ASSAULTS / THREATS – OTHER PEOPLE KNOWN

IF C19 - 1, ASK D14.1

D.14.1 You mentioned you have been assaulted or threatened by someone you knew. Remember that your answers will, of course, be treated confidentially and anonymously. I want to know when this happened. Was it within the last 12 months (since June 2014 till now). Or was it before this?

<< INT: IF RESPONDENT HAS BEEN VICTIM MORE THAN ONCE, CODE ALL TIME PERIODS THAT APPLY >>

- 1 Last 12 months *GO TO D14.2*
- 2 Longer ago *GO TO D14.3*
- 3 [DK / cannot remember] *GO TO D14.3*

D14.2 How often did it happen in the last 12 months?

- 1 Once
- 2 Twice
- 3 Three times or more
- 4 [DK / cannot remember/ refuses to say]

D14.3 The last time), can you tell me what happened? Were you just threatened, or was force used?

- 1 Just threatened
- 2 Force used
- 3 [DK / refuses to say]

D14.4 Did any of the offenders have a weapon or something they used or threatened to use as a weapon?

- 1 Yes
- 2 No
- 3 [DK / cannot remember / refuses to say]

D 14.5 Where other persons present at the scene of the crime?

- 1 Yes *GO TO D14.6*
- 2 No *GO TO D14.7*
- 3 [DK / cannot remember / refuses to say] *GO TO D14.7*

**D14.6 Did any of them tried to stop the offender and/or called the police?
(INT: READ OUT ANSWER OPTIONS; MULTIPLE ANSWERS POSSIBLE)**

- 1 Yes, called the police
- 2, Yes, tried to stop the offender
- 3 No
- 4 [DK / cannot remember / refuses to say]

D14.7 To your knowledge, was the offender, or any of the offenders, under the influence of alcohol?

- 1 Yes
- 2 No
- 3 [DK / cannot remember / refuses to say]

D14.8 The last time, Were you bruised, scratched, cut or injured in any way?

- 1 Yes
- 2 No
- 3 [DK / cannot remember / refuses to say]

D14.9 Can you tell me who the offender was? Was it a relative, a neighbor, a friend, a colleague, a customer or client, or someone else?

- 1 Relative
- 2 Neighbor
- 3 Friend
- 4 Colleague
- 5 Customer / Client
- 6 Someone Else
- 7 Refuses To Say (Spontaneous)
- 8 [DK]

D 14.10 The last time this happened) did you or anyone else report the incident to the police? (INT: READ OUT ANSWER OPTIONS; MULTIPLE CHOICE POSSIBLE)

- | | |
|--|----------------------|
| 1 Yes, via phone | <i>GO TO D14.12</i> |
| 2 Yes, in person at the police station | <i>GO TO D14.12</i> |
| 3 No, didn't report | <i>GO TO D 14.11</i> |
| 4 DK/difficult to answer | <i>GO TO D14.15</i> |

D 14.11 Why police were not informed?

<< INT: MULTIPLE RESPONSES ARE POSSIBLE. DO NOT READ OUT RESPONSE CATEGORIES BELOW, BUT CODE ANSWERS IN THE MOST APPROPRIATE CATEGORY >>

- 1 Not serious enough
- 2 Police could do nothing / lack of proof
- 3 Police won't do anything about it
- 4 Fear / dislike of the police / didn't want involvement with police
- 5 Reported to other authorities instead
- 6 Solved it myself/ my family resolved it / perpetrator known to me
- 7 No insurance
- 8 Fear of reprisals
- 9 Inconvenient / police too far away / too much trouble
- 10 Other reasons
- 11 Don't know

GO TO D14.15

D14.12 Has the police accepted your written statement?

- 1 Yes
- 2 No
- 3 [DK / cannot remember]

D 14.13 Overall, how satisfied were you with the way the police handled the matter? Were you very satisfied, fairly satisfied, neither satisfied nor dissatisfied,

a bit dissatisfied or very dissatisfied?

- | | |
|--------------------------------------|---------------------|
| 1 Very satisfied | <i>GO TO D14.15</i> |
| 2 Fairly satisfied | <i>GO TO D14.15</i> |
| 3 Neither satisfied nor dissatisfied | <i>GO TO D14.15</i> |
| 4 A bit dissatisfied | <i>GO TO D14.14</i> |
| 5 Very dissatisfied | <i>GO TO D14.14</i> |
| 6 [DK / cannot remember] | <i>GO TO D14.15</i> |

D14.14 For what reasons were you dissatisfied? You can give more than one reason.

<< INT: MULTIPLE RESPONSES ARE POSSIBLE. DO NOT READ OUT RESPONSE CATEGORIES BELOW, BUT CODE ANSWERS IN THE MOST APPROPRIATE CATEGORY >>

- 1 Did not accept my statement
- 2 Didn't do enough
- 3 Were not interested
- 4 Didn't find or apprehend the offender
- 5 Didn't recover my property (goods)
- 6 Didn't keep me properly informed
- 7 Didn't treat me correctly / were impolite
- 8 Were slow to arrive
- 9 Other reasons
- 10 [DK] (spontaneous)

D14.15 In some countries, agencies have been set up to help victims of crime by giving information, practical or emotional support. Did you or anyone else in your household have any contact with a specialized victim support agency after this incident?

- | | |
|--------------------------|---------------------------------------|
| 1 Yes | <i>CHECK CRIME VICTIMISATION LIST</i> |
| 2 No | <i>GO TO D14.16</i> |
| 3 [DK / cannot remember] | <i>GO TO D14.16</i> |

D14.16 Do you think that the services of a specialized agency to help victims of crime would have been useful for you after this incident?

- 1 Yes
- 2 No
- 3 [DK / cannot remember]

ONLY FEMALE RESPONDENTS

D14 ASSAULTS / THREATS –

IF C20 - 1, ASK D15.1

D.15.1 You mentioned you have been assaulted or threatened by stranger or someone you knew. Remember that your answers will, of course, be treated confidentially and anonymously. I want to know when this happened. Was it within the last 12 months (since June 2014 till now). Or was it before this?

<< INT: IF RESPONDENT HAS BEEN VICTIM MORE THAN ONCE, CODE ALL TIME PERIODS THAT APPLY >>

- 1 Last 12 months *GO TO D15.2*
- 2 Longer ago *GO TO D15.3*
- 3 [DK / cannot remember] *GO TO D15.3*

D15.2 How often did it happen in the last 12 months?

- 1 Once
- 2 Twice
- 3 Three times or more
- 4 [DK / cannot remember/ refuses to say]

D15.3 The last time), can you tell me what happened? Were you just threatened, or was force used?

- 1 Just threatened
- 2 Force used
- 3 [DK / refuses to say]

D15.4 Did any of the offenders have a weapon or something they used or threatened to use as a weapon?

- 1 Yes
- 2 No
- 3 [DK / cannot remember / refuses to say]

D 15.5 Where other persons present at the scene of the crime?

- 1 Yes *GO TO D15.6*
- 2 No *GO TO D15.7*
- 3 [DK / cannot remember / refuses to say] *GO TO D15.7*

**D15.6 Did any of them tried to stop the offender and/or called the police?
(INT: READ OUT ANSWER OPTIONS; MULTIPLE ANSWERS POSSIBLE)**

- 1 Yes, called the police
- 2, Yes, tried to stop the offender
- 3 No
- 4 [DK / cannot remember / refuses to say]

D15.7 To your knowledge, was the offender, or any of the offenders, under the influence of alcohol?

- 1 Yes
- 2 No
- 3 [DK / cannot remember / refuses to say]

D15.8 The last time, Were you bruised, scratched, cut or injured in any way?

- 1 Yes
- 2 No
- 3 [DK / cannot remember / refuses to say]

D15.9 Can you tell me who the offender was? Was it a relative, a neighbor, a

friend, a colleague, a customer or client, or someone else?

- 1 Spouse
- 2 Ex-spouse
- 3 Boyfriend
- 4 Ex-boyfriend
- 5 Relative
- 6 Neighbor
- 7 Friend
- 8 Colleague
- 9 Customer / Client
- 10 Someone else
- 11 Stranger
- 12 [REFUSAL]

D 15.10 The last time this happened) did you or anyone else report the incident to the police? (INT: READ OUT ANSWER OPTIONS; MULTIPLE CHOICE POSSIBLE)

- | | |
|--|----------------------|
| 1 Yes, via phone | <i>GO TO D15.12</i> |
| 2 Yes, in person at the police station | <i>GO TO D15.12</i> |
| 3 No, didn't report | <i>GO TO D 15.11</i> |
| 4 DK/difficult to answer | <i>GO TO D15.15</i> |

D 15.11 Why police were not informed? << INT: MULTIPLE RESPONSES ARE POSSIBLE. DO NOT READ OUT RESPONSE CATEGORIES BELOW, BUT CODE ANSWERS IN THE MOST APPROPRIATE CATEGORY >>

- 1 Not serious enough
- 2 Police could do nothing / lack of proof
- 3 Police won't do anything about it
- 4 Fear / dislike of the police / didn't want involvement with police
- 5 Reported to other authorities instead
- 6 Solved it myself/ my family resolved it / perpetrator known to me
- 7 No insurance
- 8 Fear of reprisals
- 9 Inconvenient / police too far away / too much trouble
- 10 Other reasons
- 11 Don't know

GO TO D15.15

D15.12 Has the police accepted your written statement?

- 1 Yes
- 2 No
- 3 [DK / cannot remember]

D 15.13 Overall, how satisfied were you with the way the police handled the matter? Were you very satisfied, fairly satisfied, neither satisfied nor

dissatisfied, a bit dissatisfied or very dissatisfied?

- | | |
|--------------------------------------|---------------------|
| 1 Very satisfied | <i>GO TO D15.15</i> |
| 2 Fairly satisfied | <i>GO TO D15.15</i> |
| 3 Neither satisfied nor dissatisfied | <i>GO TO D15.15</i> |
| 4 A bit dissatisfied | <i>GO TO D15.14</i> |
| 5 Very dissatisfied | <i>GO TO D15.14</i> |
| 6 [DK / cannot remember] | <i>GO TO D15.15</i> |

D15.14 For what reasons were you dissatisfied? You can give more than one reason. << INT: MULTIPLE RESPONSES ARE POSSIBLE. DO NOT READ OUT RESPONSE CATEGORIES BELOW, BUT CODE ANSWERS IN THE MOST APPROPRIATE CATEGORY >>

- 1 Did not accept my statement
- 2 Didn't do enough
- 3 Were not interested
- 4 Didn't find or apprehend the offender
- 5 Didn't recover my property (goods)
- 6 Didn't keep me properly informed
- 7 Didn't treat me correctly / were impolite
- 8 Were slow to arrive
- 9 Other reasons
- 10 [DK] (spontaneous)

D15.15 In some countries, agencies have been set up to help victims of crime by giving information, practical or emotional support. Did you or anyone else in your household have any contact with a specialized victim support agency after this incident?

- | | |
|--------------------------|---------------------------------------|
| 1 Yes | <i>CHECK CRIME VICTIMISATION LIST</i> |
| 2 No | <i>GO TO D15.16</i> |
| 3 [DK / cannot remember] | <i>GO TO D15.16</i> |

D15.16 Do you think that the services of a specialized agency to help victims of crime would have been useful for you after this incident?

- 1 Yes
- 2 No
- 3 [DK / cannot remember]

END OF SECTION – CONTINUE WITH PART E

ASK ALL

Part E: Citizen police encounters

E1. On average, how often do you see the police officers on foot patrol in your local area? Would you say it was..... (INT: READ OUT THE ANSWER OPTIONS)

- 1 More than once a day
- 2 Once a day
- 3 About once a week
- 4 About once a month
- 5 Less than once a month
- 6 DK/can't remember

E2. Now I'm going to ask you about contacts you may have had with police officers.

During the last 12 months, that is since June 2014, have you yourself contacted the police either by telephone, or in the street, or by calling at a police station, for any of the reasons. Please do not repeat reporting of crimes already mentioned.

[ASK ALL WHO HAVE CONTACTED THE POLICE RECENTLY – OTHER THAN BEING TOLD TO, ASKING DIRECTIONS OR SOCIAL CHAT AND NOT ALREADY MENTIONED ON VICTIMISATION MODULE]

- | | |
|---------------------|------------|
| 1 Yes | GO TO E3a. |
| 2 No | GO TO E6 |
| 3 DK/can't remember | GO TO E6 |

E3a. When thinking about the LAST time, Did the police officer introduce him/herself, present his credentials, or was his/her information visible on his/her badge or uniform? (MULTIPLE ANSWERS POSSIBLE)

- | | |
|---|---|
| Police has introduced him/herself | 1 |
| Police has presented his/her credentials | 2 |
| His/her information was visible on his/her badge or uniform | 3 |
| Didn't introduce/ didn't show ID | 4 |
| DK/Do not remember (DO NOT READ OUT) | 5 |

E3b. The last time, did you feel the police treated you fairly?

IF NO, ASK: 'Was that 'not entirely' or 'not at all'?

1. Yes
2. Not entirely
3. Not at all
- 4 DK/can't remember

E4. Did the police treat you with respect?

IF NO ASK: 'Was that 'not entirely' or 'not at all'?

1. Yes

2. Not entirely
3. Not at all
- 4 DK/can't remember

E5. Overall were you satisfied or dissatisfied with the way the police handled the matter?

INTERVIEWER: IF SATISFIED ASK: **Very satisfied or just fairly satisfied?**

IF DISSATISFIED ASK: **A bit dissatisfied or very dissatisfied?**

1. Very satisfied
2. Fairly satisfied
3. A bit dissatisfied
4. Very dissatisfied
- 5 DK/can't remember

RESPONDENT IN VEHICLE STOPPED BY POLICE (Road patrol service)

E6. Have you since June 2014 been in a car or on a motorcycle which was approached or stopped by police officers (RPS)?

1. Yes GO TO E7a
2. No GO TO E11.
- 3 DK/can't remember GO TO E11.

E7a. When thinking about the LAST time, Did the police officer introduce him/herself, present his credentials, or was his/her information visible on his/her badge or uniform?
(MULTIPLE ANSWERS POSSIBLE)

- | | |
|---|---|
| Police has introduced him/herself | 1 |
| Police has presented his/her credentials | 2 |
| His/her information was visible on his/her badge or uniform | 3 |
| Didn't introduce/ didn't show ID | 4 |
| DK/Do not remember (DO NOT READ OUT) | 5 |

E7b. Thinking just about the last time you were stopped, did the police give a reason for stopping you?

1. Yes
2. No
- 3 DK/can't remember

E8. The last time, did you feel the police treated you fairly?

IF NO, ASK: **'Was that 'not entirely' or 'not at all'?**

1. Yes
2. Not entirely
3. Not at all
- 4 DK/can't remember

E9. Did the police treat you with respect?

IF NO ASK: **'Was that 'not entirely' or 'not at all'?**

1. Yes
2. Not entirely

3. Not at all
- 4 DK/can't remember

E10. Overall, were you satisfied or dissatisfied with the way the police (RPS) handled the matter?

INTERVIEWER: IF SATISFIED ASK: **Was that very satisfied or just fairly satisfied?**

IF DISSATISFIED ASK: **A bit dissatisfied or very dissatisfied?**

1. Very satisfied
2. Fairly satisfied
3. A bit dissatisfied
4. Very dissatisfied
- 5 DK/can't remember

RESPONDENT ON FOOT STOPPED BY POLICE

E11. Have you since June 2014 been stopped and asked questions by the police when you were on foot?

1. Yes GO TO E12a
2. No GO TO F 1
- 3 DK/can't remember GO TO F 1

E12a. When thinking about the LAST time, Did the police officer introduce him/herself, present his credentials, or was his/her information visible on his/her badge or uniform?
(MULTIPLE ANSWERS POSSIBLE)

- | | |
|---|---|
| Police has introduced him/herself | 1 |
| Police has presented his/her credentials | 2 |
| His/her information was visible on his/her badge or uniform | 3 |
| Didn't introduce/ didn't show ID | 4 |
| DK/Do not remember (DO NOT READ OUT) | 5 |

E12b. Thinking just about the LAST time you were stopped, did the police give a reason for stopping you?

1. Yes GO TO E13
2. No GO TO E14
- 3 DK/can't remember GO TO E14

E13. What was the reason they gave? DO NOT READ OUT. CODE ONE ONLY

1. Police had received information (tip-off) about an offence
2. Matched suspect description for a crime
3. Case of mistaken identity
4. Respondent seen in vicinity of a crime
5. To ask whether respondent had witnessed anything
6. Said respondent looked suspicious / was acting suspiciously
7. Said respondent was acting disorderly / was drunk and disorderly / making a nuisance
8. Just making general enquiries / asking for information / asking for directions.
9. Respondent was in possession of alcohol
10. Anti-terrorism
11. Some other matter than offence

12. I was stopped because they requested to show my ID/passport

E14. The last time, did you feel the police treated you fairly?

IF NO, ASK: 'Was that 'not entirely' or 'not at all'?

1. Yes
2. Not entirely
3. Not at all
- 4 DK/can't remember

E15. Did the police treat you with respect?

IF NO ASK: 'Was that 'not entirely' or 'not at all'?

1. Yes
2. Not entirely
3. Not at all
- 4 DK/can't remember

E16. Overall, were you satisfied or dissatisfied with the way the police handled the matter?

INTERVIEWER: IF SATISFIED ASK: Was that very satisfied or just fairly satisfied?

IF DISSATISFIED ASK: A bit dissatisfied or very dissatisfied?

1. Very satisfied
2. Fairly satisfied
3. A bit dissatisfied
4. Very dissatisfied
- 5 DK/can't remember

F Personal and household information

To analyze the results of this survey, we want to look at different types of households. To help us can you give me a little information about yourself, your household and your neighborhood ?

F 1 Respondent sex

<<INT: INTERVIEWER CAN FILL IN WITHOUT ASKING>>

- 1 Male
- 2 Female

F 3 Marital status

What is your current marital status?

- 1 Single
- 2 Married
- 3 Divorced/separated
- 4 Widowed
- 5 [Refusal/ don't wish to answer]
- 6 [DK]

F 5 Education level

Level of your education?

1. Without education
2. Elementary education (3-4 grades)
3. Incomplete secondary (8-9grades)
4. General secondary education (10-11 grades school / lyceum / gymnasium)
5. Secondary special, technical education (technical school, college)
6. Incomplete high education
7. High education (BA and master)
8. An academic degree

F6. Tell me, please, what is the average monthly income of your family in the last 12 months, considering the income of all family members (wages, pensions, scholarships, child benefits, transfers, income from the sale of livestock, food, etc.)? It is enough if you call the response code from the show card. (SHOW CARD F6; READ OUT RESPONSE CATEGORIES IF NECESSARY. ONLY ONE ANSWER)

- | | |
|----|----------------------------|
| 1 | 2500 SOM and less |
| 2 | Between 2501 – 5000 SOM |
| 3 | Between 5001 – 7500 SOM |
| 4 | Between 7501 - 10000 SOM |
| 5 | Between 10001 – 12500 SOM |
| 6 | Between 12501 - 15000 SOM |
| 7 | Between 15001 - 20 000 SOM |
| 8 | 20 000 SOM and above |
| 9 | Difficult to say |
| 10 | Refuse to answer |

F6a. Please describe the financial condition of your family?

1. We hardly make ends meet. Not enough money even for food
2. We have enough money for products, but we have financial difficulties buying clothes
3. We have enough money for food and clothing. But the purchase of durable goods (TV, refrigerator) is difficult for us
4. We can easily buy durable goods. However, it's difficult for us to buy really expensive things
5. We can afford quite expensive things – an apartment, second house and etc.
6. Refuse to answer

F 8 Type of neighborhood

How would you describe the social relations in your village/neighborhood?

- 1 citizens mostly help each other
- 2 citizens mostly go their own way
- 3 a mixture of the above two types
- 4 DK

Now I want to ask you a question about the problems of domestic violence against children.

F 9 Do you personally know any family in your village/neighborhood where the parents regularly use violence against their children (other than an occasional smack to correct unruly behavior)?

- 1 Yes one
- 2 Yes, several
- 3 No

F 10 Security precautions

This is our last question. In order to help us understand why some homes are more at risk of crime than others, could I ask you a few questions about the security of your home/residence? Is your own home/residence protected by the following:....

<<INT. ASSURE RESPONDENT THAT THESE DATA WILL BE TREATED CONFIDENTIALLY AND ANONYMOUSLY; READ OUT; MULTIPLE RESPONSES ALLOWED>>

	Item	Yes	No
1	Burglar alarm	1	2
2	Special door locks	1	2
3	Special window/ door grilles	1	2
4	A dog that would detect a burglar	1	2
5	A high fence	1	2
6	A caretaker or security guard	1	2
7	Friendly arrangements with neighbors to watch each other houses	1	2
8	House insured against burglary	1	2
9	Not protected by any of these	1	2
10	[DK]		98
11	[Refusal/ don't wish to answer		99

F11 Oblast/region

Bishkek	1
Chui	2
Naryn	3
Issyk-Kul	4
Talas	5
Osh (city)	6
Osh	7
Jalal-Abad	8
Batken	9

INTERVIEWER READ OUT THIS ONLY TO FEMALES

INTRODUCTION FOR SELF ADMINISTERED QUESTIONNAIRE

Now please think about some violent crimes that might have happened to you personally. These questions may be a bit sensitive to you. Thus we will give you self-administered questionnaire and envelope. Please fill it out and put in the envelope. We sincerely hope you won't mind to answer the question below and your answers will, of course, be treated confidentially and anonymously.

These incidents could have taken place in public space or at home. I am only interested in incidents which might have happened to you personally in the past 5 years.

This is the end of this survey. Thank you very much for your co-operation. It is greatly appreciated.