

# **Kyrgyzstan Public Safety Survey 2015**

## **Technical report**

**2015**

## TRAINING OF FIELD STAFF

Extensive training sessions for interviewers and field supervisors for the Kyrgyzstan Public Safety Survey 2015 were held in Bishkek (June 16), Osh (June 17) and Djalal-Abad (June 18). The sessions were conducted by key project staff. A LYA representative attended the training held in Osh. In total, 7 supervisors and 70 interviewers were trained during these sessions. The trainings were held on the convenient language for the interviewer, on Russian and Kyrgyz languages.

The training focused on three goals:

- to ensure that field staff had a comprehensive and sound understanding of all the survey instruments, and were given a chance to ask questions about their use
- to teach techniques that might increase respondent rate, ensure uniform data collection, and project a professional image of the interviewer, survey firm and client

## PREPARATION WORK

Survey instruments were finalized after the pilot survey, based on requests and suggestions of the client. As well was prepared interviewer's manual with clarifications for some complicated questions, as well answer options.

## TRAINING SESSIONS

Training sessions were held in Bishkek, Osh and Djalal-Abad. The interviewers were divided into three groups, and training sessions lasted one day for each group.

The first group consisted of 23 interviewers and 4 supervisors, and the second group consisted of 22 interviewers и 2 supervisors, and the third one – of 6 interviewers и 1 supervisor.

- First part of the training: General training and explanations of the paper questionnaire for each data collector
- Second part of the training: Interviewers were conducting mock sessions of interviews in practice.

The interviewers were then tested to ensure their understanding of key issues from the training information. All interviewers passed the test, and any inaccuracies were discussed with the entire group. This was accompanied with additional explanations from project manager.

Group #	Training dates	Venue
I group	16/06/2015	Bishkek
II group	17/06/2015	Osh
III group	18/06/2015	Djalal-Abad

The training sessions covered the following key issues:

- Objectives and overall conduct of the project
- Quality control mechanisms
- Interviewing techniques including: how to handle uncomfortable/difficult situations, probing, common issues
- Enhanced techniques to ensure participation and response rates
- Individual mock interviews
- Logistics and scheduling issues
- Rout and respondent selection procedures.

#### **THE QUESTIONNAIRE DESCRIPTION**

The questionnaire is for the **Kyrgyzstan Public Safety Survey 2015** is prepared based on ICVS standard questionnaire and collected data is comparable to European countries with ICVS data.

#### ***Description of the questionnaire***

Fear of crime and attitude towards law enforcement
Victimisation screener for HH crimes
Victimisation screener for personal crimes
Victimisation details
Citizen police encounters
Personl and HH information

**Description of screener (the crimes covered):**

Car theft	
Theft from car	
Motorcycle theft	
Bicycle theft	
Livestock theft	
Burglary	
Robbery	
Racket/extortion by peers	
Consumer fraud	
Credit card/online banking fraud	
Bribery	
Sexual incidents (females)	
Threats/assaults	IF SO, DID YOU REPORT ???

**FIELDWORK REPORT**

**Kyrgyzstan Public Safety Survey 2015** fieldwork was conducted during 16 June – 20 July, 2015.

The interviews were conducted in the whole country.

*Fieldwork duration:*

<b>Week #</b>	<b>date</b>	<b>Frequency</b>	<b>Percent</b>
1	16-21 June	817	23.3
2	22-28 June	1207	34.5
3	29 -5 July	459	13.1
4	6-12 July	561	16.0
5	13-20 July	456	13.0
	Total	3500	100

*Interview distribution was the following:*

Region	Town		Village		Total	
	Sample point	N of Int. to be conducted	Sample point	N of Int. to be conducted	Sample point	N of Int. to be conducted
Bishkek, city	50	1000	0	0	50	1000
Oshe region	24	480	36	720	60	1200
Bakten region	5	100	3	60	8	160
Djalalabad	7	140	10	200	17	340
Issyk-kul region	5	100	6	120	11	220
Narin region	1	20	4	80	5	100
Tallas region	1	20	4	80	5	100
Chui regopn	6	120	13	260	19	380
<b>Total</b>	<b>99</b>	<b>1980</b>	<b>76</b>	<b>1520</b>	<b>175</b>	<b>3500</b>

*The starting points per sampling point:*

Sampling point	LATITUDE	LONGITUDE
1	42.844323	74.584730
2	42.839107	74.604518
3	42.834643	74.607083
4	42.834745	74.608576
5	42.879193	74.661825
6	42.832779	74.612110
7	42.856928	74.599319
8	42.849905	74.623287
9	42.854292	74.624008
10	42.834666	74.620319
11	42.825354	74.623276
12	42.811512	74.634367
13	42.843137	74.641811
14	42.854680	74.696975
15	42.878843	74.576396
16	42.855255	74.591151
17	42.852175	74.609483
18	42.861938	74.610488
19	42.866466	74.598921
20	42.873261	74.594484
21	42.873467	74.611422
22	42.885036	74.565640
23	42.871632	74.515951

24	42.888239	74.557854
25	42.932195	74.617740
26	42.955764	74.609188
27	42.885715	74.637416
28	42.915897	74.610992
29	42.886638	74.621158
30	42.869129	74.625796
31	42.868831	74.620926
32	42.879632	74.638162
33	42.886066	74.656357
34	42.878292	74.657677
35	42.879123	74.680467
36	42.870132	74.689997
37	42.885155	74.582400
38	42.880610	74.581796
39	42.869415	74.579187
40	42.873467	74.611422
41	42.873719	74.508466
42	42.854842	74.519034
43	42.853692	74.522730
44	42.867195	74.622193
45	42.860637	74.560085
46	42.819611	74.562244
47	42.873390	74.582256
48	42.848486	74.562426
49	42.936890	74.596117
50	42.838056	74.535508
51	40.512549	72.788464
52	40.534859	72.792857
53	40.512549	72.788464
54	40.510759	72.807614
55	40.545706	72.801442
56	40.544076	72.793868
57	40.512549	72.788464
58	40.512146	72.797295
59	40.510759	72.807614
60	40.522218	72.761591
61	40.486160	72.833227
62	40.522218	72.761591
63	40.522218	72.761591
64	40.544857	72.805581
65	40.522218	72.761591
66	40.527158	72.802491
67	40.502235	72.835116
68	40.532609	72.762112
69	40.532609	72.762112
70	40.510759	72.807614
71	42.950996	74.647311
72	40.723419	73.235782

73	40.486160	72.833227
74	40.502309	72.834860
75	42.788009	75.308824
76	40.305655	73.457766
77	39.704629	72.969785
78	40.510759	72.807614
79	40.513423	72.760390
80	40.510759	72.807614
81	40.544076	72.793868
82	40.570436	72.896296
83	40.512146	72.797295
84	40.544076	72.793868
85	40.534859	72.792857
86	40.534859	72.792857
87	40.512549	72.788464
88	40.512549	72.788464
89	40.544076	72.793868
90	40.512549	72.788464
91	40.510759	72.807614
92	40.510759	72.807614
93	40.512549	72.788464
94	40.510759	72.807614
95	40.723419	73.235782
96	40.527158	72.802491
97	42.950996	74.647311
98	40.486160	72.833227
99	40.527158	72.802491
100	40.527158	72.802491
101	40.532609	72.762112
102	40.486160	72.833227
103	42.950996	74.647311
104	42.788009	75.308824
105	40.522218	72.761591
106	40.522218	72.761591
107	40.723419	73.235782
108	42.788009	75.308824
109	40.689726	73.182865
110	42.788009	75.308824
111	42.302365	77.888200
112	42.474889	78.372604
113	42.474889	78.372604
114	42.457555	76.187644
115	42.445593	76.160789
116	42.521430	78.469764
117	42.302365	77.888200
118	42.785014	78.275487
119	42.701247	77.420839
120	42.701247	77.420839
121	42.785014	78.275487

122	40.986103	72.978981
123	40.986103	72.978981
124	40.986103	72.978981
125	41.046321	72.480225
126	41.633590	71.871233
127	41.633590	71.871233
128	41.633590	71.871233
129	41.046321	72.480225
130	41.046321	72.480225
131	41.633590	71.871233
132	41.663795	72.044829
133	41.633590	71.871233
134	41.046321	72.480225
135	41.046321	72.480225
136	41.046321	72.480225
137	40.986103	72.978981
138	41.046321	72.480225
139	41.424332	75.955582
140	41.424332	75.955582
141	41.424332	75.955582
142	41.424332	75.955582
143	41.424332	75.955582
144	40.260558	72.118487
145	40.059490	70.826615
146	40.059490	70.826615
147	40.262582	72.133231
148	40.236957	72.031015
149	40.260558	72.118487
150	40.236957	72.031015
151	40.262582	72.133231
152	42.525270	72.253961
153	42.528037	72.251169
154	42.499139	71.929393
155	42.499139	71.929393
156	42.499139	71.929393
157	42.888857	74.851474
158	42.826571	73.832990
159	42.826270	73.850112
160	42.789027	75.313772
161	42.788009	75.308824
162	42.782635	75.315126
163	42.733554	75.181849
164	42.945628	74.643475
165	42.898067	74.555953
166	42.733554	75.181849
167	42.898067	74.555953
168	42.840477	73.921297
169	42.840477	73.921297
170	42.877723	74.559918

171	42.874127	74.462768
172	42.804143	74.443801
173	42.875933	74.505426
174	42.856742	74.295324
175	42.733554	75.181849

### HH selection methodology

The HH selection methodology was “step”. It was defined by GORBI during designing the sample. GORBI has defined the “step” for each sampling point.

### Gender distribution

Gender	Frequency	Percent
Male	1648	47.1
Female	1852	52.9
Total	3500	100

### Age distribution

Age of respondent	Frequency	Percent
16-17 years old	186	5.3
18-24 years old	690	19.7
25-34 years old	924	26.4
35-44 years old	615	17.6
45-54 years old	544	15.5
55-64 years old	348	9.9
65 years old and older	193	5.5
Total	3500	100

### Respondent selection methodology in HH

The respondent selection methodology was “next birthday technique” for the day of interviewers visit. For the HH roster only the citizens of KG aged 16+ were selected.

### Fieldwork

In total 3500 respondent aged 16+ were interviewed. In usage we had only 70 GPS devices, thus on average one interviewer was conducting around 40 – 60 interviews.

It needs to be pointed out that the interview duration in Town is less compared to the village. This fact is due to the more hospitality of the respondents residing in villages.

## **Materials used for the Kyrgyzstan Public Safety Survey 2015**

- The main questionnaire
- Self-administered questionnaire for females
- List for marking the victimization
- GPS
- Contact sheet
- Additional docs (ID, rout scheme, envelop)

## **Control**

Fieldwork control includes:

- Supervisors control of the interviewers job during the fieldwork;
- Project manager's control of the interviewers job during the fieldwork;
- 100% visual control of completed questionnaires, contact sheets, rout schemes;
- 100% visual control of completed questionnaires during the data entry
- Call backs;
- Random 20% visual control of entered data
- Advance GPS control

During the control 13,7% of questionnaires were (480 questionnaires) were canceled and re-conducted.

## **Quality control as well included:**

1. GORBI detected a number of questionnaires (8,5%) that had the same questionnaire ID and were entered twice or more times, for some of them the data coincided for 80-100%, for some not. Thus local agency had to check with the questionnaires which ones were entered several times and which ones were entered with the wrong ID number.
2. No GPS coordinates were received for 32,7% of interviews (for the very first time of using GPS devises, this figure is quite good). Thus GORBI has requested to check all those questionnaire on eligibility. GORBI has received the official letter (see in annex A) from the head of the El-Pikir director that all the interviews are eligible and correct.

## **Data entry**

Data entry was conducted in Bishkek by the El-Pikir enumerators simultaneously together with fieldwork. The data entry module was provided by GORBI. Project manager was trained via Skype.

## Issues and challenges during the Fieldwork

In general the population attitude towards survey was positive. However during the fieldwork were some issues:

- Both as in towns as well in villages it wasn't easy to receive confirmation for participation in interviews. Those respondents who have agreed on participating in the Survey were mentioning that the survey is very interesting and actual for the current day.
- Due to high heat it was very difficult for the interviewers to move on the rout, especially in rural areas. As well due to weather respondents were not eager answering the questions.
- Some respondents didn't want to answer sensitive questions of the main and self-administered questionnaires.
- The fieldwork coincided with the month of Ramadan. Due to fasting it was difficult for them to answer the questions and a lot of them were simply refusing participation in the survey.
- There were cases when respondents were covering the cases of victimization due to personal safety. Mainly these were cases of bribery.
- There were single cases when respondents were becoming very aggressive towards to survey, especially after the question F10.

### ***From interviewers' report:***

*...Respondents were answering the questions without any problems. But when asking F10 they were becoming tensed. There was a case, when respondent has called the neighbor and were calling for the police. They were threatening me and tried to destroy the questionnaire. I had to call to supervisor and project manager and they have explained that I wasn't a thief.*